IE 8 is what is supported by SAP. We are having some issues here as well. If you can get it in Firefox, I guess it is a browser issue.

Thanks!

Beth

From: Soura, Christian
Sent: Friday, August 09, 2013 12:41 PM
To: Quick, Beth; Baker, Josh
Cc: Hawkins, Quentin
Subject: RE: PBF Access

        I had already added it to trusted sites and disabled the pop-up blocker. I also hit F12 and tried alternate browser modes (IE 10, IE 10 Compatibility Mode, IE 8) and haven't had luck with any of those, either.

        It's actually working for us in Firefox so far...we started playing with that once we came to suspect it was a browser issue. Still no progress on the IE side, though.

CLS

Christian L. Soura
Deputy Chief of Staff

(803) 543-0792
ChristianSoura@gov.sc.gov

From: Quick, Beth
Sent: Friday, August 09, 2013 12:30 PM
To: Soura, Christian; Baker, Josh
Cc: Hawkins, Quentin
Subject: RE: PBF Access

Can you try this:

Could be the browser version, or just the settings. I would first have them put the url into trusted sites and turn off pop up blocker for this domain.

Thanks,

Beth

From: Soura, Christian
Sent: Friday, August 09, 2013 12:06 PM
To: Quick, Beth; Baker, Josh
Cc: Hawkins, Quentin

Subject: RE: PBF Access

OK, thanks – I can log-in without any problems, but don't seem to be able to do much else. For instance, if I try to click "Search" or "New" under either Base Budget Forms > Base Expense / Position Form or under Decision Packages > Governor's Request, then I just get the endlessly spinning blue/yellow circle. Josh has the same problem.

Is this a browser/compatibility view thing? We're both on IE10. Thanks.

CLS

Christian L. Soura
Deputy Chief of Staff

(803) 543-0792
ChristianSoura@gov.sc.gov

From: Quick, Beth
Sent: Friday, August 09, 2013 11:30 AM
To: Baker, Josh; Soura, Christian
Cc: Hawkins, Quentin
Subject: PBF Access

You guys now have access in PBF in our QA environment. Feel free to play around. I would ask that you limit what you are doing to the agencies P160 or P240. We are still doing full cycle testing on some other agencies. The link is below. Your user name and password are the same as your MySCEmployee logons. Please let me know if you have access issues.

https://pbfportalqas.sc.gov/irj/portal

Thanks,

Beth

Beth Quick
Office of State Budget
http://www.budget.sc.gov/OSB-index.phtm
bquick@budget.sc.gov
803-734-0649