

From: Laughlin, Chrystal
To: Ozzie Fonseca <ofonseca@experianinteractive.com>
Anel Nevarez <Anel.Nevarez@experianinteractive.com>
CC: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 2/1/2013 2:45:15 PM
Subject: **SC Escalation 139** TOP PRIORITY

Please contact the following constituent as soon as possible. She is having trouble reaching Experian. Someone took \$800 out of her bank account. (The bank has since fixed the problem) She needs to speak to a fraud resolution agent for further advice/assistance.

Please confirm when she has been assisted.

Name: Martha Blackwell
Phone: 803.648.1116

Thank you,
Chrystal Laughlin
803.734.6299