

From: Ginger Hurst
Sent: 1/15/2015 4:17:41 PM
To: Alice Mascio SCDC; coggins.nikki@doc.state.sc.us; Michael McCall; Haley, Nikki; Smith, Jamal; South Carolina Dept of Corrections Lee
Cc:
Subject: Thank you Edward Huddle, Canteen branch, Columbia, SCDC

Please forward to
Director Bryan Sterling
Ass. Director McCall
Supervisor over Mr. Edward Huddle, Canteen Branch, SCDC, Columbia, SC

Thursday, January 15, 2015, afternoon.

Please let it be known to the South Carolina Department of Correction of the outstanding employee Edward Huddle.

I am having a problem on a refund of money lost in the vending system in the visiting area at Ridgeland Correctional Institution.
Mr. Huddle has gone out of his way to help me with an irate vendor, Donald, Palmetto Vending, to correct the posses in which to get refunds from malfunctioning vending machines at the Ridgeland Correction institution.

I called Palmetto Vending with the phone number provided. I had to call Mr. Huddle a 2nd time for help when the vending company became irate with me when the vendor did not follow procedures according to the SCDC contract.

Thank you Mr. Huddle for not just taking the time to hear all that I had to say but doing so with the upmost respect and kindness.
Mr. Huddle knows when to be firm about the SCDC procedure but to do so in a business and professional manner.

Thank you Mr. Huddle for your service!!

Sincerely,
Katherine Hurst
5340 Fan Palm Ave
Cocoa, FL 32927

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