

**From:** Samantha Cheek <CheekS@sctax.org>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 11/15/2012 3:14:11 PM  
**Subject:** RE: FAQs for Seniors

---

Thanks Katherine.

One more edit that we have is on the first page:

**Q. How do you sign up for the ProtectMyID™ service?**

**A:** To sign up:

- ☐ Call Experian's ProtectMyID™ Call Center at 1-866-578-5422 to register. You will talk to a live agent who will ask you certain questions in order to register you for the service. If you sign up for the service over the phone, you have the option for all future notices from Experian to be sent to you to your mailing address *or* to an email address, if you have one. *Please note that each member of your household 18 years old or older will need to call individually.*

---

**From:** Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
**Sent:** Thursday, November 15, 2012 3:09 PM  
**To:** Samantha Cheek  
**Subject:** RE: FAQs for Seniors

Once I make our edits. I will forward to legal.

---

**From:** Samantha Cheek [mailto:CheekS@sctax.org]  
**Sent:** Thursday, November 15, 2012 3:08 PM  
**To:** Veldran, Katherine  
**Subject:** RE: FAQs for Seniors

No, I was just told to forward it to you.

---

**From:** Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
**Sent:** Thursday, November 15, 2012 3:07 PM  
**To:** Samantha Cheek  
**Subject:** RE: FAQs for Seniors

Has this gone through legal review?

---

**From:** Samantha Cheek [mailto:CheekS@sctax.org]  
**Sent:** Thursday, November 15, 2012 12:42 PM  
**To:** Veldran, Katherine; debbiehammond@scstatehouse.gov  
**Cc:** Meredith Cleland; Jim Etter  
**Subject:** FAQs for Seniors

Here is our draft of the FAQs for seniors. We welcome any suggested changes.

*Samantha Cheek*

Public Information Director  
SC Department of Revenue  
P.O. Box 125, Columbia, SC 29214  
P: 803.898.5281 | F: 803.898.5020  
[www.sctax.org](http://www.sctax.org) | Twitter: @SCDOR