

Account: South Carolina State Parks

Content type: Facebook Page - Message threads

Record ID: 20211123unknownMessage-threads52748_t_10226163338973958

We stayed at Myrtle Beach State Park Campground site 313 arriving Friday November 19th, 2021 and suppose to leave on Wednesday the 24th. However, we had to leave a day early, today at 3:30am. Now I understand we forfeited a nights stay but after our frustration in trying to get out of your campground - I would like my nights stay refunded. We were never given TWO gate codes. Turns out the gate code changed yesterday and even though I told the park office we had to leave a day early they never mentioned needing another gate code. We rolled up to the gate expecting to get out and we were stuck at the gate for 45 minutes. Yes that is a big deal considering we have a 10hr ride ahead of us pulling a big trailer. We had to call the police to see if they had the gate code but were told that Myrtle Beach stopped giving it to them when new management took over. In the past, both 911 and the local police had the gate code in case of emergency. This no longer happens. It's RIDICULOUS, an Inconvenience as well as a BIG safety issue. IF something happened, no emergency crew can get in or out. After 45 min, a ranger came by and told us the code had changed. Earlier this morning, we almost had to take our 14yr old dog to an emergency vet for fear of it having a heart attack and dying. We would never have been able to get out !! Fortunately, the dog started feeling better. We will be writing this on social media as well as to the campground itself. Please refund us a nights stay for the frustration. Thanks. Suzanne

Participants: Suzanne Receveur, South Carolina State Parks
at 11:50:59 on 11/23/2021 UTC



Suzanne Receveur

at 11:50:59 on 11/23/2021 UTC

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Suzanne



Suzanne Receveur

at 19:04:11 on 11/23/2021 UTC

The campground called and apologized as the ranger was very upset for us as well They are refunding a nights stay.



Suzanne Receveur

at 19:04:18 on 11/23/2021 UTC

This has been taken care of.



South Carolina State Parks

at 19:04:19 on 11/23/2021 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.
