

Frank Crook
1550 Fort Hill Drive
Seneca, SC 29678

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Healthy Connections:

REALLY, six months since the application and you are asking for proof of citizenship. Every month you send a form asking for additional information. I send it and then call and they tell me, "Oh Mr. Crook you have submitted so much and it is all scanned into our computers. We need nothing else from you." And then we WAIT another month and I get a form wanting something else. What next month, her shoe size. If you wanted proof of citizenship WHY didn't you ask for it on the original application??? You have her SS# and her taxes and you can't determine citizenship??? I have been providing you people information every month for six months. If you want something, tell me what you want and STOP these delaying tactics. We were told that this would expedited because she was already in a nursing home.

Mrs. Mary Thomas passed away on February 29, 2016 while waiting for you help.



Frank Crook/ POA

GOVERNOR,
PLEASE HELP DO SOMETHING
ABOUT THIS INCOMPETENT
DEPARTMENT!



