

The Honorable

Nikki R Haley

Office of the Governor

1205 Pendleton Street,  
Columbia, SC 29201

Governor Haley,

Betty J Manigo

Box 304 Mabank Lon.

Walterboro, SC 29488

January 24, 2016

My Name is Betty Manigo and I am writing you in hopes that you and your office can be of some help to me in my effort to get assistance from FEMA. My house sustained damage as a result of the storm that our state experienced in October of last year. I have gone to FEMA and followed all of their instructions regarding getting assistance, but so far I have received nothing.

I am on my third appeal acting on advice from FEMA. They have sent two inspectors previously and between the two of them they spent a combine total of about 90 minutes assessing the damage to my house. I have had an independent contractor and an inspector from the SBA to come and do an assessment of my house both of these assessments and findings were much more through and detailed than FEMAs'. The FEMA inspectors did not even look at many of the areas of concern in my house.

I am a 74 year old retired DSS day care director and a type one diabetic on a fixed income. I cannot afford to do the repairs necessary to fix my house. At this point I feel that I am getting the run around by the government.

I am in hopes that your office can help me get some results as I have nowhere else to turn.

My FEMA disaster number is 4241 and my application number is 411737065.

Sincerely,

A handwritten signature in black ink that reads "Betty J. Manigo". The signature is written in a cursive, flowing style.

Betty J. Manigo

January 25, 2016

I am appealing my claim that was denied last month for a second time by FEMA. I believe that neither inspector did a thorough inspection of the damage to my home. The first inspector never examined the amount of water under the house or the damage done by it. The second did even less and only stayed less than 30 minutes

A great deal of the damage to my home was due to the excess water that washed through the underside of the structure and settled for an extended period of time causing a sinking or settling of the foundation. Neither inspector that came out ever looked or went under the house to examine that area.

I would like to request a third inspection as well as copies of the inspection reports done by the FEMA inspectors. I have had an independent contractor do an inspection and estimate of the damage and the SBA also came and did an inspection which had many of the same findings as the private contractor. I am also including copies of the inspections done by the others.

In light of these facts I would appreciate a review of my claim by FEMA.

Under penalty of perjury I declare that all statements and information in this letter to be true.

My disaster number is 4241. My claim number is 411737065

Regards,

A handwritten signature in black ink that reads "Betty Manigo". The script is cursive and fluid, with the first name "Betty" and last name "Manigo" clearly distinguishable.

Betty Manigo