

National Agency	Lutheran Immigration and Refugee Services	Affiliate Code	SCLIRS01
Office State	South Carolina	Office City	Columbia
Office Name	Lutheran Services Carolinas		
Office Address	1118 Union Street, Columbia, SC 29201		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	N/A	Sub-office	Raleigh, NC
		Administering affiliate	N/A
R&P PROGRAM AFFILIATE STAFFING			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY 2016	3.05	0.50	62:1
FY 2017	3.23	0.50	67:1

CASELOAD STATISTICS (number of individuals)	FY 2015 Actual Arrivals		185			
	FY 2016 Acknowledged Capacity		220			
	FY 2016 Anticipated Arrivals		220			
PROPOSED FY 2017	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	20	20	0	10	50	100
No U.S. Tie Capacity	65	40	10	5	30	150
Total Capacity	85	60	10	15	80	250

FY 2015 R&P PERIOD REPORT OUTCOMES			
Total R&P Period Reports Submitted for FY 2015		73/185	
R&P Period Employment	34% and 31/92	R&P Period Out-Migration	5% and 9/185
R&P Period Basic Needs and Core Services Provided	95% and 69/73	R&P Period Household Income Exceeds Expenses	100% and 69/69

RECENT R&P MONITORING OUTCOMES			
Date of most recent PRM monitoring visit:	March 20–21, 2012	Compliance Rating	Compliant
Date of most recent Resettlement Agency headquarters monitoring visit (R&P):	March 12-14, 2014	Compliance Rating	Compliant

RECENT AND PROPOSED CASELOAD	
Nationalities served FY 2015–FY 2016	Afghan, Bhutanese, Burmese, Congolese, Cuban, Eritrean, Iranian, Iraqi, Pakistani, Syrian
Proposed nationalities FY 2017	Afghan, Bhutanese, Burmese-Karen, Burmese-Chin, Congolese, El Salvadorian, Eritrean, Guatemalan, Honduran, Iraqi
Languages available on staff to support the proposed caseload	Arabic, Burmese, Burmese-Karen, Dari, Kinyarwanda, Nepali, Spanish, Swahili

Languages available from within the community of resettlement to support the proposed caseload	Amharic, Arabic, Burmese, Chin, Dari, Kiswahili, Nepali, Pashto, Spanish, Urdu Tigrinya, Ukrainian
Other language resources used	Certified translation services for official documents used regularly, telephonic interpretation available but not needed

SITE RATIONALE	
Number of other affiliates present	1
Local overall unemployment rate	5.1%
Available jobs for refugees	Housekeeping, factory production, food service, hospitality, retail and landscaping
Average starting wage for refugees	FY15: \$9.09 FT (Benefits after 90 days), \$8.38 PT (No Benefits) FY16: \$9.32 FT (Benefits after 90 days), \$8.50 PT (No Benefits)
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$547.00 Available: Frequently 2-Bedroom: \$637.00 Available: Always 3-Bedroom: \$755.00 Available: Frequently

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	X Yes ___ No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	X Yes ___ No

1. Health Care Access and Refugees with Special Needs: LSC is committed to providing health services to challenging populations, with the exception of Complex Medical cases that are bound to a wheelchair. LSC has been unable to identify first floor apartments that have ramp access. LSC has made contact with SC Vocational Rehabilitation that has resources to equip homes and apartments to meet disability needs. LSC will continue to explore other activists and groups to see how partnerships can be formed to overcome this barrier. LSC RIS is committed to serving clients with mental health needs but will be unable to offer sufficient support to single cases with no US Tie.

2. Community Engagement: LSC continues to use the co-sponsor model to engage local faith groups to provide co-sponsorship for refugee families. This model has also allowed us to see increase in support from mentors and volunteers as well as general support. LSC continued its partnership with the Refugee Resettlement Ecumenical Advisory Council which serves as a liaison between the agency and local churches. The result of partnering with this council has provided additional ESL classes to the Refugee Community as well as a Citizenship class. LSC will use the co-sponsorship model and the Ecumenical Advisory Council to engage churches in the Charleston area to seek out the opportunity of a sub-office. LSC has increased advocacy endeavors due to recent anti-refugee legislation. LSC reached out to the community through their partners to educate and inform them about this legislation. LSC also included advocacy discussions about this bill at all speaking engagements, volunteer meetings, and regular contact with volunteers. LSC

partnered with World Relief, South Carolina Baptist Convention, Evangelical Immigration Table, SC Justice and SC Progressive Network to form strategies and create consistent talking points. The bill S.997 was greatly amended because of these advocacy efforts. LSC continues to keep community members informed of how to present a united front. At the same time, LSC has seen increased interest in volunteering and mentoring in part as a result of several educational events: A USC Syrian Panel, Lutheran Seminary Refugee Panel, guest speaking at churches, at colleges, and at other community events. Volunteer trainings and informational meetings are held once a month to ensure the volunteer community is equipped to serve the refugee community. Lastly, LSC worked closely with Dr. Rajeev Bais in his project of opening Carolinas Survivors of Torture Clinic. This clinic offers comprehensive healthcare and has several pilot projects such as a garden project through USC. LSC actively uses this clinic to serve refugees through Health Screenings and other medical and mental health needs. In FY 2017, LSC is hiring an Outreach Specialist to coordinate these efforts and expand outreach.

3. Financial Resources: In FY 2015, LSC received contributions from co-sponsorship, volunteers, in-kind and cash support coming primarily from congregations and individuals. The R&P program is also assisted by interns from local universities, this represents a total of .50 FTE “paid by other” to assist with basic R&P core services. In FY 2016, LSC welcomed one intern and expects to continue on with at least two interns in FY 2017. These hours can be seen in “Volunteer Hours.” In partnership with local churches, LSC plans to hold at least two fundraising events to raise funds to support the Welcome House, transitional housing for R&P clients. In addition, LSC will reapply for the United Way of the Midlands grant that provides assistance with childcare for R&P clients, especially single mothers. LSC will be a placement site for at least two interns from the University of South Carolina and/or Columbia College that will be designated to serve in the R&P program.

Projected Contributions to the R&P Program						
Type of Donor	FY 2015 Actual Cash	FY 2015 Actual In-kind Value	FY 2016 Estimated Cash	FY 2016 Estimated In-kind Value	FY 2017 Projected Cash	FY 2017 Projected In-kind Value
Foundations/Corporations	\$500	\$0	\$5,000	\$0	\$10,000	\$0
Faith-based/Community-based Organizations	\$12,000	\$25,000	\$15,000	\$25,000	\$10,000	\$30,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$7,000	\$10,000	\$5,000	\$10,000	\$7,000	\$10,000
Volunteer Hours/Miles	\$0	\$20,000	\$0	\$25,000	\$0	\$40,000
State/County/Local Government:	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
TOTALS	\$19,500	\$55,000	\$25,000	\$60,000	\$27,000	\$80,000
TOTALS PER CAPITA	\$105	\$297	\$114	\$272	\$123	\$364