

From: The Consumer Financial Protection Bureau <donotreply@consumerfinance.gov>
To: Kester, Tonykester@aging.sc.gov
Date: 1/19/2017 8:01:11 AM
Subject: 3 things you can do if you're wrongfully billed for Medicare costs

Good afternoon,

Today, we released a consumer advisory to give older consumers tips for responding to a wrongful bill if they are enrolled in the Qualified Medicare Beneficiary Program (QMB). The QMB Program prohibits doctors, suppliers and other providers from billing QMB enrollees for Medicare costs when they receive covered services. Yet older consumers and people with disabilities have submitted complaints to the Consumer Financial Protection Bureau reporting that debt collectors repeatedly attempted to collect these types of bills, or sent this information to credit reporting companies.

The CFPB's Office for Older Americans and the Centers for Medicare and Medicaid Services (CMS) have [three tips to help older consumers](#) deal with these wrongful bills.

We're working to empower older consumers with tools to make wise financial choices and stay on track with their finances

Thank you,

Stacy Canan
Office for Older Americans
Consumer Financial Protection Bureau

About the CFPB

The CFPB is a 21st century agency that helps consumer finance markets work by making rules more effective, by consistently and fairly enforcing those rules, and by empowering consumers to take more control over their economic lives.

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