

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Hess</i>	DATE <i>7-28-11</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>101054</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>CC: Mr. Teek, Hess, Chambers, Supra, Long Cleared 8/12/11, letter attached</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>8-8-11</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

RECEIVED

JUL 25 2011

Department of Health & Human Services
OFFICE OF THE DIRECTOR

cc: Hess, Tomma,
Supra, Long

Stacey Morgan
312 Capstone Lane
Spartanburg, SC 29301
July 22, 2011

Anthony Keck
Director
Department of Health and Human Services
1801 Main Street
Columbia, SC 29202

Dear Mr. Keck:

I would like to start by saying that I know that you are trying to make this agency better and I appreciate your hard work. However, I am writing because I feel that you need to be made aware of some issues that have I been faced with, that ultimately led to my resignation after three years with the agency.

I began working with DHHS in June of 2008 and was employed as a temporary grant caseworker in Greenville County. Greenville County was an excellent place to work. I had wonderful co workers and supervisors that wanted DHHS to be a great agency and always gave one hundred percent everyday. In February of 2010, I accepted a full time position in Spartanburg County where I live and that is when I was presented with the contrary.

My very first day, my supervisor Debra Hill-Hunter barely spoke to me and she put me off on a co worker to show me around the office. At the time I didn't think much of this, but it was not until another new employee who was an African American lady started, my supervisor showed a difference. She stayed with the new employee all day and even went to lunch with her the first day. This is just one instance that prejudice was shown. There are many others, but too many to write in detail. Most days we never knew if Mrs. Hunter was even in the office or not. I was never able to go to her with any type of policy question because she knows very little and would tell us to contact our Regional Trainer, Kit Frazier.

Kit Frazier is one of the few great people in Spartanburg. She is always so positive and always offered encouragement. She is a tremendous asset to the agency and should be recognized for her hard work and great attitude. She is the reason I stayed in Spartanburg as long as I did.

Other than Mrs. Frazier, there has been no example of leadership or teamwork set in Spartanburg. This includes our Regional Administrator, Jill Bryant. As a new employee to Spartanburg, she never introduced herself or spoke to me other than through email. She always spoke only of negative things and in a very demeaning way. I have witnessed several instances where Mrs. Bryant would talk about other employees with co workers at

their workstations for everyone to hear. I believe that someone in Mrs. Bryant's position should set a better example.

I quickly discovered Spartanburg County DHHS is not a place for someone who actually wants to work. There are a select few of us who work hard and are given no recognition for it. Some of the hardest working people in the office are the front desk employees. Most days they come in early, stay late, and hardly ever get a lunch break and all of this for less pay than caseworkers. This is where a supervisor was needed to make sure their employees are getting the breaks they require.

None of the issues I have discussed are new to Spartanburg; however none of them have ever been addressed. Former employees have written letters and have even driven to Columbia to discuss these particular issues. I trust that you will look into to these problems so that Spartanburg County can represent DHHS in a great way. If you would like to discuss any of these issues further, please do not hesitate to contact me. Thank you for your time.

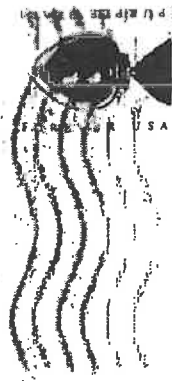
Sincerely,

A handwritten signature in cursive script that reads "Stacey Morgan". The signature is written in dark ink and is positioned above the printed name and phone number.

Stacey Morgan
864-680-4946



GREENVILLE SC 29606
JUL 25 2011 PM 11



RECEIVED

JUL 25 2011

DHHS
c/o Anthony Keck
PO Box 8206
Columbia, SC 29202-8206

Department of Health & Human Services
OFFICE OF THE DIRECTOR

29202+8206



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4. <i>10</i>			<i>ack</i>

*need to see
letter by 8/8*



August 12, 2011

VIA CERTIFIED AND US MAIL

Stacey Morgan
312 Capstone Lane
Spartanburg, SC 29301

Dear Ms. Morgan:

On July 25, 2011, the Department of Health and Human Services received your letter regarding the Spartanburg County Local Eligibility Processing office. This letter is to advise you that your complaint is being investigated and will be addressed accordingly by our Office of Human Resources.

Thank you for bringing this matter to our attention. If you wish to discuss your concerns further or have any questions please do not hesitate to contact Mr. Robert Taylor, Employee Relations Manager at (803)898-2670.

Sincerely,



Anthony E. Keck
Director

cc: Personnel File