

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Giese</i>	DATE <i>7-23-12</i>
--------------------	------------------------

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000034</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Cleared 8/16/12, letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>8-1-12</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

SECOND TO NATURE INC

Corporate office & boutique
621 E Main St
Easley, SC 29640

RECEIVED

JUL 23 2012

Department of Health & Human Services
OFFICE OF THE DIRECTOR

July 18, 2012

Dept of Health & Human Service
Attn: Anthony Keck
PO Box 8206
Columbia, SC 29202

Provider # DME322
NPI: 1457337214

Re: Judy Rupert
ID #4787337214
DOS: 5/9/09
DOB: 4/12/47

Re: Brenda Leigh
ID #: 9780644323
DOS: 6/16/09
DOB: 7/14/44

Check # 5334680
Amount: \$717.08 Copy enclosed
Previous communication enclosed

Since this check had not been cashed it was returned to you per your instructions to me to receive a replacement check. I have not received a replacement check as of this date. I have called Mr. Osborn several times and left a message and although his voice recording says the call will be returned, I have never received a response except for informing me to return the check and I would be issued a replacement.

These services and products were delivered and insurance filed in a timely manner, therefore, I should receive a replacement. I followed your instructions.

Would you please process this?

Yours truly,



Frances Arthur
Pres/CEO

Copy: Toby Osborn

Enclosures

Telephone: 864-855-4712
888-263-6288
Fax: 864-855-1755
Web: secondtonature.com
Email: secondtonature@att.net

August 18, 2011

Ms. Frances A. Arthur
President
Second to Nature Inc
621 East Main Street
Easley, South Carolina 29640

Dear Ms. Arthur:

I am in receipt of your letter requesting assistance with procedures for canceling a check previously paid to your organization. I understand that Mr. Toby Osborne from South Carolina Department of Health and Human Services contacted your office on August 5, 2011 and provided instructions for how this cancellation should be handled.

As stated, your office should return the original check to Mr. Osborne with a request to have it canceled. He will then submit the appropriate forms to our Office of Fiscal Affairs to have a new check issued.

If you have additional questions regarding this process, please do not hesitate to contact Mr. Ervin Yarrell, Team Leader, at (803) 898-2660. Thank you for your continued support of the South Carolina Medicaid Program.

Sincerely,



Melanie "Bz" Giese, RN
Deputy Director

MG/vw

8/16/11

1801 main st

29202-8206

Dept of Fiscal.

September 22, 2011

Dept of Fiscal
SC Dept of Health & Human Services
1801 Main St
Columbia, SC 29202-8206

Re: Second To Nature
DME 322
NPI: 1457337214
Check #5334680

This check was never cashed; therefore, I have been instructed to return the check to this dept.

I am also enclosing copies of the claims pertaining to this check.

I apologize for the inconvenience and would appreciate payment so I can close this case.

Thank you,

Sincerely,

Frances A. Arthur

Telephone: 864-855-4712
888-263-6288
Fax: 864-855-1755
Web: secondtonature.com
Email: secondtonature@att.net

July 25, 2011

Dept of Health & Human Service
Attn: Anthony Keck

PO Box 8206

Columbia, SC 29202

Provider #:DME322
NPI: 1457337214

Re: Judy Rupert
ID #: 478988649
DOS: 5/9/09
DOB: 4/12/47

Re: Brenda Leigh
ID #: 9780644323
DOS: 6/16/09
DOB: 7/14/44

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I have called several times over several months and as of this date I have not received a response. I spoke personally to Mr. Osborn and left him several messages without a return call.

Would you please inform me as to the action I should take? This needs to be resolved as soon as possible.

Thank you,

Yours truly,

Frances A. Arthur
Pres

Attachments

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PAY TO THE ORDER OF

1457337214

SECOND TO NATURE INC

621 E MAIN ST

EASLEY

SC 29640

SEVEN HUNDRED SEVENTEEN DOLLARS AND EIGHT CENTS

PAYABLE AT PAR AT
WACHOVIA BANK OF SOUTH CAROLINA, N.A.
COLUMBIA, S.C.

CHECK
DATE

VOID AFTER 90 DAYS

CHECK
NUMBER

CHECK
AMOUNT

CODE

10/09/2009

5334680

*****717.08

Emma Jorkner

⑈5334680⑈ ⑆053200019⑆ 2079900430615⑈

B Lish - 374.98

need EOB -

X

4780988649

RUPERT, JUDY

04/12/1947

X RUPERT, JUDY

3130 DELLWOOD COURT

X

3130 DELLWOOD COURT

EASLEY

SC

X EASLEY

SC

29642

(864) 269-1037

29642

(864) 269-1037

X

04/12/1947

X

X

SOF

SOF

CORNETT, WENDY R

1356455992

174.9

05/09/09 05/09/09 12 18000 LT 1 135.00 3

05/09/09 05/09/09 12 18030 LT 1 300.00 1

57-1082725

X

JR041247

X

435.00

435.00

864-855-4712

10/03/09

SECOND TO NATURE INC

621 E MAIN ST

EASLEY, SC 29640

1457337214

X

9780644323

LEIGH, BRENDA B

07/14/1944

X LEIGH, BRENDA B

318 LEGRANDE BLVD

X

318 LEGRANDE BLVD

GREENVILLE

SC

X

GREENVILLE

SC

29607

(864) 232-9217

29607

(864) 232-9217

X

07/14/1944

X

X

SOF

SOF

MCKINLEY, BRIAN

1790731636

174.9

06/16/09	06/16/09	12	L8000	RT	1	180.00	4
06/16/09	06/16/09	12	L8030	RT	1	300.00	1

57-1082725

X

BL071444

X

480.00

480.00

864-855-4712

10/03/09

SECOND TO NATURE INC
621 E MAIN ST
EASLEY, SC 29640
1457337214

Second to nature
621 E Main St.
Easley, SC 29640

RECEIVED

JUL 23 2012

Department of Health & Human Services
OFFICE OF THE DIRECTOR

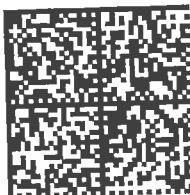
2920238205

Dept of Health & Human Services
ATTN: Anthony Jack
PO Box 8206

Columbia, SC 29202



CPU U.S. POSTAGE
\$1.10⁰
PB 1P 000
3657241
FCMF
MAILED JUL 20 2012
29640



DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR



ACTION REFERRAL

TO <i>Giese Williams</i>	DATE <i>7-23-12</i>
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2. DATE SIGNED BY DIRECTOR _____	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>8-1-12</i>
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APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1. <i>Val Williams</i>	<i>8-16-12</i>		
2. <i>BZ Lee</i>	<i>8-15-12</i>		
3.			
4.			

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OFFICE OF THE DIRECTOR

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Attn: Anthony Keck
PO Box 8206
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Provider # DME322
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Re: Judy Rupert
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Pres/CEO

Copy: Toby Osborn

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Sincerely,



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Deputy Director

MG/vw

2665

1801 main st

29202-8206

Dept of Fiscal.

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SC Dept of Health & Human Services
1801 Main St
Columbia, SC 29202-8206

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Dept of Health & Human Service
Attn: Anthony Keck

PO Box 8206

Columbia, SC 29202

Provider #: DME322
NPI: 1457337214

Re: Judy Rupert
ID #: 478988649
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DOB: 4/12/47

Re: Brenda Leigh
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DOS: 6/16/09
DOB: 7/14/44

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Pres

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PAY TO THE ORDER OF

1457337214

SECOND TO NATURE INC

621 E MAIN ST

EASLEY

SC 29640

CODE

CHECK
DATE

VOID AFTER 90 DAYS

CHECK
NUMBER

CHECK
AMOUNT

10/09/2009

5334680

\$*****717.08

SEVEN HUNDRED SEVENTEEN DOLLARS AND EIGHT CENTS

PAYABLE AT PAR AT
WACHOVIA BANK OF SOUTH CAROLINA, N.A.
COLUMBIA, S.C.

Emma Jorkner

⑈5334680⑈ ⑆053200019⑆ 2079900430615⑈

B Lish - 374.98

need EOB -

X

RUPERT, JUDY

04/12/1947

3130 DELLWOOD COURT

X

EASLEY

SC

29642

(864) 269-1037

4780988649

X RUPERT, JUDY

3130 DELLWOOD COURT

X EASLEY

SC

29642

(864) 269-1037

X

04/12/1947

X

X

SOF

SOF

CORNETT, WENDY R

1356455992

174.9

05/09/09	05/09/09	12	L8000	LT	1	135.00	3
05/09/09	05/09/09	12	L8030	LT	1	300.00	1

57-1082725

X

JR041247

X

435.00

435.00

864-855-4712

10/03/09

SECOND TO NATURE INC
621 E MAIN ST
EASLEY, SC 29640
1457337214

X

9780644323

LEIGH, BRENDA B

07/14/1944

X LEIGH, BRENDA B

318 LEGRANDE BLVD

X

318 LEGRANDE BLVD

GREENVILLE

SC

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29607

(864) 232-9217

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07/14/1944

X

X

SOF

SOF

MCKINLEY, BRIAN

1790731636

174.9

06/16/09	06/16/09	12	L8000	RT	1	180.00	4
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X

BL071444

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10/03/09

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621 E MAIN ST
EASLEY, SC 29640
1457337214

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Department of Health & Human Services
OFFICE OF THE DIRECTOR

Dept of Health & Human Services
Attn: Anthony Jack
PO Box 8206

Columbia & Co 29202

CPU U.S. POSTAGE
\$ 1.10
P8 1P 000
3657241
FCMF
MAILED JUL 20 2012
29640





August 16, 2012

Ms. Frances A. Arthur
Second to Nature Incorporated
621 East Main Street
Easley, South Carolina 29640

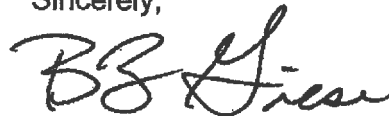
Dear Ms. Arthur:

Thank you for your letter regarding your request for a replacement claim. We welcome the opportunity to be of assistance.

Check number 5334680 was issued to you on October 9, 2009. Due to the age of this check, we are unable to issue a replacement. Therefore, we will issue a credit to your account in the amount \$717.08. This credit will appear on a future remittance advice.

We appreciate your support of the Medicaid program. Should you need any further assistance, please contact our Medicaid Provider Service Center at 1-888-289-0709.

Sincerely,



Melanie "BZ" Giese, RN
Deputy Director

MG/wr

TX Result Report

P 1
10/22/2012 10:31
Serial No. AOR6011006563
TC: 220881

Destination	Start Time	Time	Prints	Result	Note
918644555260	10-22 10:29	00:01:17	004/004	OK	

Note TMR: Timer TX, POL: Polling, ORG: Original Size Setting, FME: Frame Erase TX,
MIX: Mixed Original TX, CALL: Manual TX, CSRC: CSRC FWD: Forward, PC: PC Fax,
BND: Double-Sided Binding Direction, SP: Special original, FCODE: F-code, RTX: Re-TX,
RLV: Relay, MBX: Confidential, BUL: Bulletin, SIP: SIP Fax, IPADR: IP Address Fax,
I-FAX: Internet Fax

Ref. Log #34

Result OK: Communication OK, S-OK: Stop Communication, PW-OFF: Power Switch OFF,
TEL: RX from TEL, NG: Other Error, Cont: Continue, No Ans: No Answer,
Refuse: Receipt Refused, Busy: Busy, M-Full: Memory Full,
LOVR: Receiving length Over, POVR: Receiving page Over, FIL: File Error,
DC: Decode Error, MDN: MDN Response Error, DSN: DSN Response Error.

* For Log Reference.

South Carolina Department of
Health & Human Services



Anthony E. Keel - Director
Nikki R. Haley - Governor

FAX COVER SHEET

"CONFIDENTIAL INFORMATION ENCLOSED"

DATE: 10/22/12

TO: Frances Arthur

FAX NUMBER: 864-485-5200

FROM: Annie McCann - 803-898-0178

TOTAL # OF PAGES TRANSMITTED (INCLUDING COVER): 4

COMMENTS:
Per our conversation please see the attached
and let me know if you have questions
I can be reached at 803-898-0178 or
mccann@scdhhs.gov

Confidentiality Notice

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED. If you have received this in error, please notify us immediately and destroy the related message. Thank you.



FAX COVER SHEET

“CONFIDENTIAL INFORMATION ENCLOSED”

DATE: 10/22/12

TO: Frances Arthur

FAX NUMBER: 864-455-5200

FROM: Annex McCann - 803-898-0178

TOTAL # OF PAGES TRANSMITTED (INCLUDING COVER): 4

COMMENTS:

Per our conversation please see the attached
and let me know if you have questions.
I can be reached at 803-898-0178 or
mccanne@scdhhs.gov

Confidentiality Note:

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is **STRICTLY PROHIBITED**. If you have received this in error, please notify us immediately and destroy the related message. Thank you.

S.C. DEPARTMENT OF HEALTH AND HUMAN SERVICES
PROVIDER PAYMENT HISTORY FOR PROVIDER 1457337214

CHECK DATE	CHECK NUMBER	AMOUNT PAID	AMOUNT WITHHELD	AMOUNT CREDIT	DEBIT BALANCE	CERTIFIED AMOUNT
09/21/12	7063006	565.99	0.00	0.00	0.00	0.00
09/07/12	7052896	116.94	0.00	0.00	0.00	0.00
08/24/12	7042417	204.15	0.00	0.00	0.00	0.00
X 08/17/12	7037284	843.72	0.00	717.08	0.00	0.00
08/10/12	7031901	12.85	0.00	0.00	0.00	0.00
07/27/12	7021709	255.84	0.00	0.00	0.00	0.00
07/06/12	7006686	12.85	0.00	0.00	0.00	0.00
06/08/12	6985835	80.58	0.00	0.00	0.00	0.00
05/11/12	6965233	536.33	0.00	0.00	0.00	0.00
05/04/12	6959994	12.85	0.00	0.00	0.00	0.00
04/20/12	6949497	388.11	0.00	0.00	0.00	0.00
04/13/12	6944437	80.58	0.00	0.00	0.00	0.00
03/30/12	6932353	120.19	0.00	0.00	0.00	0.00

PAGE: 0001

PF4->INQUIRY PF5->LIST UNCOLL ADJUSTS PF7->PREV PAGE PF8->NEXT PAGE
PF9->LIST ALL ADJ PF10->PREV MENU PF24->NPI INFO

MMDCLP02

S.C. DEPARTMENT OF HEALTH AND HUMAN SERVICES
ADJUSTMENTS

10/19/12

PROVIDER ID: 1457337214

PAGE: 0001

SEL	CLAIM CTL NO	RC	CHK DATE	ADJ AMT	SUBM CD	RECIPIENT	ST
* 1222103124009400U	11	08/17/12	717.08	IP123P	999999999	C	
1201205490015600U	30	01/27/12	-126.60	FRM130	4630090223	C	
1129404793012600U	30	11/04/11	-130.00	FRM130	6830787601	C	
1104900443650000U	30	02/25/11	-1,116.84	TPLM	1725160601	C	
* NO MORE ADJUSTS *							

MARK SELECTION(S) AND PRESS ENTER FOR DETAIL

ENTER->ADJ PAGE 1

PF4->LIST ALL ADJ

PF5->LIST UNCOLL ADJ

PF7->PAGE UP

PF8->PAGE DOWN

PF10->PREVIOUS MENU

PF12-NPI INFO

PF21->ADJ



621 E. Main Street Easley, SC 29640 864-855-4712 • 900 W. Faris Road Greenville, SC 29605 864-455-5230

Ref Log #34

RECEIVED

OCT 19 2012

Department of Health & Human Services
OFFICE OF THE DIRECTOR

October 20, 2012

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PO Box 8206
Columbia, SC 29202

Provider #DME3222
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Re: Brenda Leigh
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DOS: 6/16/09
DOB 7/14/44

Check # 5334680
Amount: \$717.08 Copy enclosed
Previous Communication enclosed

Dr. Mr. Keck:

We are writing about the above check which was lost and then later found after the due date. We were instructed to return it to you for a replacement. The check was returned on September 22, 2011 per your letter August 18, 2011. It is now October of 2012 and the check has not been reissued. This matter has dragged on for some time. We are requesting urgent attention. We have left several messages for Mr. Osborne but our calls have not been returned.

The services and products were delivered and insurance was filed in a timely manner. Please process this request.

Yours truly,

Frances Arthur
Pres/CEO

Enclosures



August 16, 2012

Ms. Frances A. Arthur
Second to Nature Incorporated
621 East Main Street
Easley, South Carolina 29640

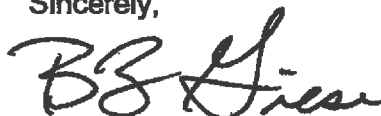
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MG/vw

8.6.65

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Dept of Fiscal.

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This check was never cashed; therefore, I have been instructed to return the check to this dept.

I am also enclosing copies of the claims pertaining to this check.

I apologize for the inconvenience and would appreciate payment so I can close this case.

Thank you,

Sincerely,

Frances A. Arthur

Telephone: 864-855-4712
888-263-6288
Fax: 864-855-1755
Web: secondtonature.com
Email: secondtonature@att.net

PAY TO THE ORDER OF

1457337214

SECOND TO NATURE INC

621 E MAIN ST

EASLEY

SC 29640

CODE

CHECK
DATE

VOID AFTER 90 DAYS

CHECK
NUMBER

CHECK
AMOUNT

10/09/2009

5334680

\$*****717.08

SEVEN HUNDRED SEVENTEEN DOLLARS AND EIGHT CENTS

PAYABLE AT PAR AT
WACHOVIA BANK OF SOUTH CAROLINA, N.A.
COLUMBIA, S.C.

Emma Jorkner

⑈5334680⑈ ⑆053200019⑆ 2079900430615⑈

B Lish - 374.98

upped EOB

Second to Nature
900 W. Fair Rd
Greenville, SC 29605

RECEIVED

OCT 19 2012

GREENVILLE SC 296

17 OCT 2012 PM 11



Department of Health & Human Services
OFFICE OF THE DIRECTOR

Department of Health & Human Services

PO Box 8206

Columbia, SC 29202

Attn: Anthony Keck

29202B20606

