

From: Mike Shealy <MikeShealy@scsenate.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 11/30/2012 1:50:03 PM
Subject: RE: Experian Constituent Call

I appreciate your help, and I know this hasn't been easy for anyone. I owe you and Ted a lunch soon. Mike

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]
Sent: Friday, November 30, 2012 1:46 PM
To: Mike Shealy
Subject: RE: Experian Constituent Call

I will call Mr. David Aelley personally and have an Experian specialist call him today.
I will confirm with you when their enrollment process is complete.
Thanks for sending this over.
Katherine

From: Mike Shealy [mailto:MikeShealy@scsenate.gov]
Sent: Friday, November 30, 2012 1:43 PM
To: Veldran, Katherine
Cc: Pitts, Ted
Subject: Experian Constituent Call

Katherine,

I received a call from Mr. David Aelley who is a constituent of Senator Reese. He is having a problem with service from Experian because neither he nor his wife have a credit history over the past ten years. Apparently, he was told to call another number since he had no credit history, but he received a recording. He also tells me he is very frustrated.

So, would you please get someone with knowledge of the process to call him today. His number is 864-439-2833.

Thanks, Mike Shealy