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Subject: draft of FAQ for review

Q: Why am I not eligible for CSID Identity Protection services even though I was previously enrolled in Experian?

A: Previous enrollment in Experian does not necessarily make you eligible for CSID Identity Protection services. Experian was initially available to all SC taxpayers. Once more information was provided to SC regarding the security breach, enrollment eligibility was determined based on taxpayers whose information was compromised in the breach.

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