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To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 3/29/2013 11:09:08 AM
Subject: Thanks...

Katherine,

While this is late...I wanted to thank you for the time you spent with all of us from Leadership 2013 during our visit to Columbia. You helped us in many ways to better understand our state government and some of the "inside" workings day-to-day. Your enthusiasm is infectious!

One other quick story: Without going into too much detail, my wife and I couldn't find the title to a car we'd bought last October. We found from the dealer that it was still at the state's motor vehicle department since we'd not changed our mailing address with the state. I called the state 800 number and with many pleasant transfers, I reached the person in charge. She was pleasant and very helpful...even willing to stay on the phone with me until I'd properly changed our mailing address and she could personally view the change in her system. Usually these are frustrating experiences. However, the attitude she displayed was terrific and a great representation of her state workers. It IS a great day in South Carolina!

Again, thanks for your time and I wish you the best,

Terry Baehr