

From: CIO Service Center <ciohelpdesk@cio.sc.gov>
To: Kester, Tonykester@aging.sc.gov
Date: 2/4/2015 4:14:50 PM
Subject: Incident 840036 [SCEIS.Password Reset/IDM]

Incident 840036 Initial Notification

[create a new request/incident/problem/change/issue](#)

Summary

User password has expired for MySCEmployee.

Description

User password has expired for MySCEmployee.

Affected End User	Incident Area	S
Affected End User Phone # Affected End user Agency Affected End User Email Kester, Tony 803-734-9910 Aging, Lieutenant Governors Office on kester@aging.sc.gov	SCEIS.Password Reset/IDM	0

Reported By	Assignee	Group
Cummings, Jessica Renee	Cummings, Jessica Renee	SCEIS Service Desk

Severity	Urgency	Impact
	4-SCEIS	4-SCEIS

Incident Description

User password has expired for MySCEmployee.