

**From:** Paul, Kerry <KPaul@dew.sc.gov>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 2/6/2013 4:27:36 PM  
**Subject:** RE: FAQs

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What does question 11 mean?

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**From:** Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
**Sent:** Wednesday, February 06, 2013 2:15 PM  
**To:** Paul, Kerry  
**Cc:** Von Nessen, Erica  
**Subject:** FAQs

Once completed please send back to review.

Hope this send out asap.

Thanks, Katherine

1. Which SC work centers are going to be regionalizing for in-person services?
2. Why are they being regionalized? What services being regionalize?
3. Are any of the 52 SC work centers being shut down completely?
4. Are the hours of operations changing? Who makes those decisions?
5. Where does the funding come from? Is there a formula?
6. Over the past two years how much has the unemployment rate dropped by?
7. In January 28, 2011, DEW processed 122,627 claims as compared to processing 60,104 unemployment claims during the same time period. What are the dollar amounts associated with these claims?
8. What are the percentage of statewide claims by the offices will are being regionalize for in-person services (show by numbers and claims). What percentage of the total number of statewide UI claims doe that represent?
9. What is and why did the Extended Benefit program end?
10. What is and why did EUC decrease funding?
11. What federal requires are attached with the programs above?
12. What services will still be offered at the local offices vs. the regional offices?
13. Can constituents in these counties still make a claim in the local office? What tools, resource, and/or services will remain at the local offices?
14. Of these SC work centers how many of them are full time centers vs. part time? (please insert hours of operations)
15. What percentage of initial UI claims statewide are made online?
16. What is the breakdown of the people who were "let -go" statewide and within these offices?
17. IF someone walks into an office on the 19<sup>th</sup>, will they have someone to help them with their questions?
18. Has the agency requested a raise for General Turner?
19. Has the agency asked for a 60 percent increase in total administrative salaries for next year?
20. What are the unemployment rates by state in the Southeast?
21. Are other states with low unemployment regionalizing some of their local offices?

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