

March 24, 2015

The Honorable Nikki R. Haley
Office of the Governor
1205 Pendleton Street
Columbia, SC 29201

Dear Governor Haley:

First of all thank you for supporting my son-in-law, Jay Koon, for Sheriff of Lexington County. We are very proud of him and the honest campaign that he ran and also proud of our daughter Kim. I know that he is going to do an excellent job, and is looking forward to working for the citizens of Lexington County.

Also, I cannot believe how much your children have grown. I remember when they were both at New Providence and that seems like just yesterday. Please tell them that Ms. Sheila said hello.

Why I am writing is that I had sent an email to your office last week and have not heard anything back from them. So I do not know if they got it or if it is being looked into. So I thought I would write a letter.

My mom, Esther N. Farrell, has been at Lexington Medical Center Extended Care since July 4, 2011. She will turn 96 on Thursday and will remain there in long-term care. We have been paying for her care with her savings that she had and it ran out in December. I turned in all of her paperwork into the Medicaid office in Lexington on December 1 along with 5 years of bank statements, nursing home bills, Raymond James statements, and everything they asked for. Each month I have taken information to them. As of this date we have heard nothing. I call and sometimes it takes three calls to get any response. I have been working closely with the nursing home and they have tried to find out something also along with several other patients they have applying. I already have her very small retirement check and social security going to the nursing home and they pay for her AARP insurance and United Healthcare RX insurance out of that. She is under the \$2,000 a month limit for qualifying and she is now down to \$400 in her checking account which I have had to use to continue to pay for medicine until Medicaid kicks in and also for having her taxes done and her personal items. I have told them that I would do anything I could to help get them information but we hear nothing.

Would it be possible for you to check into this matter and see what the problem is? April 1 will be four months. I am doing everything I am supposed to do and the nursing home has been great. She is in a private room and will remain there because my sister is paying the difference between semi-private and private. I would certainly appreciate anything that you could do to help me out.

Thanks so much.

Sincerely,



Sheila F. Werner
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