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Subject: Bank of America Merrill Lynch Webcast - Card Fraud

Complimentary Webcast

Card Fraud

Guarding against it, detecting it, and recovering from it

Bank of America
Merrill Lynch

The Card and Comprehensive Payables team at Bank of America Merrill Lynch continually strives to deliver valuable insights to our card clients. We're pleased to announce our first quarterly webcast in the 2015 series. These sessions are designed to assist you with deepening your expertise in payment automation, with a particular focus on the use of card solutions.

Every quarter, you will be invited to a webinar in the series, focusing on various aspects and applications of card programs.

Our knowledgeable experts will share their insight and experiences with you to provide continuing education opportunities as you contemplate your own card program.

Please join us for the January 2015 quarterly webcast:

Card Fraud: Guarding against it, detecting it, and recovering from it

During this webcast we will discuss:

- Card fraud trends
- How Bank of America takes action against card fraud
- Your role in working toward preventing card fraud

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Event Information

Date:
Wednesday, January 21, 2015

Time:
2:00 p.m. ET
1:00 p.m. CT
11:00 a.m. PT

Duration:
1 hour

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Speaker Information



Matthew D. Cissne is a Senior Vice President in the Bank of America Merrill Lynch Fraud Policy area located in Newark, Delaware. He is responsible for product policy within Domestic and International Commercial Credit Card and Prepaid portfolios. Matt has over 15 years of risk related experience with past roles at Merrill Lynch Cash Management Account Operations and Bank of America Consumer Fraud Prevention. He is a graduate of Penn State University where he majored in



NEW! Bank of America Merrill Lynch is offering our clients the opportunity to earn ¼ CPCP credit for each webinar in our quarterly series. All attendees will receive a communication

with instructions on how to claim their points upon completion of the webinar.

Communications and holds a Masters Degree in Professional Communication from LaSalle University.

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