

Account: South Carolina State Parks

Content type: Facebook Page - Message threads

Record ID: 20210521unknownMessage-threads52748_t_10159713899234874

Hi Paul, thanks for your message. We are not here right now, but we'll get back to you soon!

Participants: Paul Mabee, South Carolina State Parks
at 9:47:14 on 5/21/2021 UTC



Paul Mabee

at 9:47:13 on 5/21/2021 UTC

Hi, I just looked at my reservation history, can you tell me if I remembered to cancel this (due to covid border closed) - I don't see any type of refund. Thank you
20200224-380899



South Carolina State Parks

at 9:47:14 on 5/21/2021 UTC

Hi Paul, thanks for your message. We are not here right now, but we'll get back to you soon!



South Carolina State Parks

at 14:45:47 on 5/21/2021 UTC

Paul, please call our reservation line at 1-866-345-7275. We do not have access to reservation information.



Paul Mabee

at 20:03:45 on 11/03/2021 UTC

Hi. We went through the complete process for two sites last night. However they show as cancelled. We are in Canada - is this due to covid or a glitch? Is there an eta of when we can make SC reservations? Thank you



South Carolina State Parks

at 20:03:46 on 11/03/2021 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.



South Carolina State Parks

at 13:30:56 on 11/04/2021 UTC

Hi. Reservations are open for everyone. Which park were you trying to make a reservation at?



Paul Mabee

at 15:34:54 on 11/04/2021 UTC

Hi, Huntington Beach and Edisto. The reservation appeared to be fine, all the way to payment, and complete. But when we didn't receive an email, we checked our account "DUDEMABEE1" and the reservations both show as cancelled (?) odd



Paul Mabee

at 15:35:52 on 11/04/2021 UTC



Paul Mabee

at 17:12:32 on 11/09/2021 UTC



Hi there, just following up. Thank you



South Carolina State Parks

at 17:12:33 on 11/09/2021 UTC

Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.



South Carolina State Parks

at 18:42:36 on 11/09/2021 UTC

Paul, I've asked someone in our reservation area to contact you. You can also call our reservation # at 1-866-345-7275 and see if they can help you.



South Carolina State Parks

at 21:36:49 on 11/09/2021 UTC

Paul - we had our reservation staff look these reservations up. These reservations were never completed. We cannot find out a reason (glitch, timed out, etc.) If you would like to contact our reservation line at 1.866.345.7275, they can assist you with a reservation to ensure this will not happen again. We apologize for your inconvenience.



Paul Mabee

at 21:44:27 on 11/09/2021 UTC

Thank you,,,we will give it another try ,,if no luck...will call
