

From: Nikki Toth <nikki@nametagcountry.com>
To: Lily Cogdill LilyCogdill@scstatehouse.gov
Date: 5/11/2017 11:58:15 AM
Subject: Re: NTC1584039 - Customer Action Required

Hello, Lily,

No problem! I've sent your information to the graphics department and I will let you know what I hear from them.

Have a great day!

Nikki Toth
Name Tag Country

On Thu, May 11, 2017 at 11:52 AM, Lily Cogdill <LilyCogdill@scstatehouse.gov> wrote:

Nikki,

Thank you so much for your patience! Let's try this one...

Lily



Lily Cogdill

Director of Administration

Office of Lieutenant Governor

P.O. Box 142

Columbia, S.C. 29201

Ph. [803.734.2079](tel:803.734.2079)

lilycogdill@scstatehouse.gov

From: Nikki Toth [mailto:nikki@nametagcountry.com]
Sent: Thursday, May 11, 2017 11:47 AM
To: Lily Cogdill <LilyCogdill@scstatehouse.gov>
Subject: NTC1584039 - Customer Action Required

Hello, Lily,

Do you have a higher resolution logo that you can send us? In order to engrave your logo into the wooden material, we have to convert it to one solid color and yours is not converting well because of the resolution. We cannot engrave FULL COLOR or GRAYSCALE logos into the wooden material. If you have a new logo, please send it to graphics@nametagcountry.com or contact us at [800-206-4099](tel:800-206-4099) if you have any questions. One of our representatives will also attempt to contact you regarding your order and your logo.

Have a great day!

Nikki Toth

Name Tag Country