

From: [Pisarik, Holly](#)  
To: [Mottel, Haley <HaleyMottel@gov.sc.gov>](mailto:HaleyMottel@gov.sc.gov)  
Date: 12/18/2015 12:49:40 PM  
Subject: Thoughts?

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Ms. Smith,

Thank you for sharing your story with me on the phone and Haley in person. We both met with the Governor today about your arbitration experience related to child custody issues. While the Governor is very sympathetic to your story, as you are probably aware, she has no authority to change the manner in which child custody issues are handled in our state, but she wanted us to offer you several suggestions.

- If you have a complaint against a particular attorney or arbitrator, you can call or file a complaint with the following: Commission on Lawyer Conduct, 1015 Sumter St., Ste. 305, Columbia, SC 29201, Telephone: 803-734-2037.
- If you think your case was mishandled by your attorney, you could consider consulting another attorney about a potential malpractice case.
- There is a pending bill, H.4001, related to arbitration proceedings in family court cases. In its current form, the bill does not exclude child custody cases from arbitration, but you could continue to work with Representative Horne to make this amendment.
- I understand from Haley that you are concerned that others may be in your situation. It is also my understanding that your attorney filed a Rule 60 motion to render void the arbitration award provisions related to children's issues. You could encourage others to seek the advice of an attorney to file a similar motion.

Thanks again for sharing your story with us. Please let me know if you have questions.

Thanks, Holly

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