

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

File

ACTION REFERRAL

Belog from Liggett to Hutto per Cynthia G. on 6/15/15

TO Singleton	DATE Change due date to 6-10-15
------------------------	--

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 000269	I 1 Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR * Relogged to Singleton on 6/24/15 per Libby, due date changed to 7-2-15	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE 7-2-15
	I 1 FOIA DATE DUE _____
	I 1 Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1. Scanned to Carolyn R. 6/16/15. cl: [unclear]			
2.			
3.			
4.			

RECEIVED

JUN 16 2015

Department of Health & Human Services
Eligibility, Enrollment & Member Services

RECEIVED

JUN 10 2015

Department of Health & Human Services
OFFICE OF THE DIRECTOR

1) Hello Mr. Keck, June 7, 2015

I pray this letter finds you well.

I am writing to you trying to find help for my niece, Erica Hiott. She came down with something last December that left her unable to walk, feed herself. Everyday normal activities Her hands and feet curled inward, musc had no idea what was wrong for the longest. She was finally accepted into a Rehab at the old Baker Hospital Location in Charlestown. She spent (1) night there. It was the nastiest place my family had seen. They let Erica sleep in her own waste. She constantly tried to get assistance. My sister, Carol Shieder, pulled her out. A month or so later, she was accepted to a rehab in Waltherboro, much closer to home. She was there (2) weeks - made huge improvements. But at the end of the 2nd week, she was discharged because (Medicaid) had not approved another week. There has got to be a way that Medicaid can approve a much longer stay.

Please, call my sister Carol Shieder 843-835-2030 or 843-542-5070, She is doing all she can at home to help Erica.

Please find time to call her. She's just a country girl. We need your help sir.

Thank You Sincerely, Ron Brewer

Ron Brewer 288722
T-ville CC TRISSA
POB 822
Turbeville SC 29162

RECEIVED

JUN 10 2015

Department of Health & Human Services
OFFICE OF THE DIRECTOR

COLUMBIA SC 290

08 JUN 2015 PM 11

FOREVER
USA

Bank Swallow

Dept. of Health and Human Services
Jefferson Square Plaza
1801 Main ST.

Columbia SC 29202-8206
POB 8206

ADD: Mr. Tony Keck / Samuel Wardrop

THE DEPARTMENT OF CORRECTIONS HAS NEITHER
CENSORED NOR INSPECTED THIS ITEM. THEREFORE
THE DEPARTMENT DOES NOT ASSUME RESPONSIBILITY
FOR ITS CONTENTS.
TURBEVILLE CORRECTIONAL INSTITUTION
S. C. DEPARTMENT OF CORRECTIONS



THIS ENVELOPE IS RECYCLABLE AND MADE WITH 30% POST CONSUMER CONTENT

© USPS 2012

Brenda James

From: Nicole Mitchell Threatt
Sent: Tuesday, June 23, 2015 12:41 PM
To: Annie McCanne
Cc: Brenda James
Subject: FW: Scan from Copier
Attachments: SKMBT_75115062310410.pdf

Log letter follow-up:

Re: Erica Hiott (Medicaid ID# 8150589701) Telephone number: 843-539-6135

Age: 35

According to MMIS, Erica is covered by Absolute Total Care

Carol Shieder is Erica's mother.

Nancy is Erica's Power of Attorney. Nancy's telephone number is 803-943-1522

The uncle , Ron Brewer, wrote the attached letter

According to Carol Shieder her daughter needs extra care at home.

Annie, I will forward you the voicemail. Feel free to share.

-----Original Message-----

From: copier@scdhhs.gov [mailto:copier@scdhhs.gov]

Sent: Tuesday, June 23, 2015 11:42 AM

To: Nicole Mitchell Threatt

Subject: Scan from Copier

Scan from Copier Do Not reply. Any problems scanning or faxing contact Greg Mattison. Have a nice Day.



About your Medicaid coverage

Based on the information gathered in your annual review, we are pleased to inform you and the following people will continue to receive Medicaid. We based our eligibility decision on the household information listed below and your countable household income as follows:

Medicaid Recipient(s)	Medicaid ID	Coverage Start Date	Countable Income	MEC
LOGAN GABRIEL HIOTT	8150589703	5/1/2015	0.0	Y
✓ ERICA MICHELLE HIOTT	8150589701	5/1/2015	0.0	Y

If any portion of this household or income information is inaccurate, or if you have changes to report, such as adding or removing someone from your household, you are required to report the changes to Healthy Connections within 10 days.

The person(s) listed below are designated as members of your household who either a) did not apply for Medicaid or b) were not eligible to receive Medicaid at this time:

Other Household Members (Not Applying or Not Eligible)

Using Your Health Coverage

As a qualified Medicaid recipient, you (and anybody named as a Medicaid recipient above) can continue to receive health care services from any doctor, clinic or other health care provider who accepts Medicaid. If any Medicaid recipients named above have lost their Medicaid card, please call 1-888-549-0820 to request a replacement card(s). In the meantime, you can still receive health care services by providing your Medicaid ID until your card(s) arrive(s). Children under age 19 who are eligible for Medicaid can have free health checkups and other services under a special prevention program called Early and Periodic Screening, Diagnosis and Treatment (EPSDT).

Your Health Plan

If you have been enrolled in your current health plan for at least one year and would like to change to a different health plan, please call 1-877-552-4642 within the next 30 days to see if you qualify.

Costs and Payments

You can receive many different health care services through Medicaid such as doctor's visits, hospital care, prescriptions and more. Although there is no monthly cost (premium) for your health coverage, you still may have to make co-payments depending on the health plan you choose and the type of health care service(s) you receive. Once you choose a health plan, that company will send you detailed information about your benefits under that plan, as well as any costs associated with each covered health care service.

Maintaining Your Medicaid Eligibility

Your Medicaid eligibility must be reviewed annually, and we will follow up with you one year from the date of this letter to ask for information to help us make a determination about your continued coverage.

Also, it is important that you report any changes in your living situation, employment or income that might affect your eligibility for Medicaid anytime during the year. You must report these changes within 10 days. If you move, if your income changes, or if you add or subtract members of your household, you should contact SCDHHS at 1-888-549-0820 to help us determine if you are still qualified for Medicaid.

Minimum Essential Coverage (MEC)

The Affordable Care Act requires most individuals to have health insurance coverage that meets minimum essential coverage. If the Minimum Essential Coverage column at the top of the page lists No next to a person's name, that person's Medicaid coverage does not meet minimum essential coverage. This means the person may have to pay a fee if he/she does not have other health insurance coverage. Some individuals may be eligible for an exemption from this penalty. To learn more about health insurance coverage options or to see if you qualify for an exemption, visit www.healthcare.gov or call 1-800-318-2596.

Child Support Referrals

The South Carolina Department of Social Services, Integrated Child Support Services Division (ICSSD) provides services to establish paternity and child support, modify child support orders, and enforce support orders. Services are available to Healthy Connections beneficiaries at no charge. To request a referral form for these services, please call Healthy Connections Member Services at 1-888-549-0820.

Think we've made a mistake?

If you believe we've made an error, you have the right to appeal this decision at a hearing with SCDHHS, the agency that administers Medicaid in South Carolina. You may represent yourself at the hearing, hire an attorney to help you or even have someone speak on your behalf. You must submit a written request for such a hearing to the address below no later than 30 calendar days from the date of this notice.

SC Department of Health and Human Services
PO Box 100101
Columbia, SC 29202-3101

In your appeal request, you should specifically state which issue(s) you wish to appeal and attach a copy of this notice or other notification received from SCDHHS regarding the specific matter on appeal.



Envelope ID: 537271164
Date: 3/22/2015

**SC Department of Health and Human Services
PO Box 100101
Columbia, SC 29202-3101**

**ERICA HIOTT
PO BOX 161
WALTERBORO, SC 29488**

10:32:04 Tuesday, June 23, 2015

MMDRSS02

SC DHHS - RECIPIENT INFORMATION

06/23/15

NAME: **ERICA** M HIOTT RECIP #: **8150589701** FAM #: **74321516**
ADDR: SSN (MCN/RRN):
3206 CANNON ROAD SSN: **251592456** PREFIX SSCN-MCN/RRN SUFFIX
ROUND 0 SC COUNTY: **15** LIV ARR: **HOME** QUAL CAT: **30**
ZIP: **29474** RSP IND: **1** TPL: **H** FACIL: **HH** PAY CAT: **59**
PAT NO: **STATE** DSSDLU: **03/31/15** VA: **0** RACE: **01** BIRTH: **08/06/1979**
HHSID: **TPL42** HHSDLU: **04/20/14** POV: **N** ML DEP: **0** SEX: **2** DEATH: **00/00/00**
MEDICAID ELIG INELIG PAY Q LS BUYIN-B ST ELIG BUYIN-A ST ELIG
CURR: **05/01/15 00/00/00 59** CURR: **0000 00/00 00/00** CURR: **0000 00/00 00/00**
PRV1: **04/01/11 05/01/15 59** PRV1: **0000 00/00 00/00** PRV1: **0000 00/00 00/00**
PRV2: **01/01/10 02/01/11 59** PRV2: **0000 00/00 00/00** PRV2: **0000 00/00 00/00**
PRV3: **06/01/09 01/01/10 * 55** PRV3: **0000 00/00 00/00** PRV3: **0000 00/00 00/00**
PRV4: **09/01/07 10/01/08 59** PRV4: **0000 00/00 00/00** PRV4: **0000 00/00 00/00**
PRV5: **04/01/07 09/01/07** FY15 FY14 FY13 MOTHER RECIP#
PRV6: **04/01/04 04/01/06** PR 0 0 0
PRV7: **02/01/02 04/01/04** AM 0 0 0
PRV8: **05/01/01 02/01/02** HH 0 0 0
ESRD: REV IND: **0** CP 0 0 0
ALT RECIP ID: MH 0 0 0
*NOTE RECIPIENT IS ELIGIBLE FOR FAMILY PLANNING PRESCRIPTIONS & SERVICES ONLY
PF3->RSP SUMMARY PF4->INQUIRY PF5->FAMILY INFO PF9->LIST SKEL CLAIMS
PF10->PREV MENU PF11->LIST FAMILY MBRS PF12->SKEL CLM INFO PF14->MCR INFO

*Client has eligibility
in Access*

"LIG" = 59

10:27:14 Tuesday, June 23, 2015

MMDRSS14

SC DHHS - RECIP SPECIAL PROGRAM SUMMARY

06/23/15

RECIP NO: 8150589701

NAME: HIOTT

ERICA

M

ANNIVERSARY DATE: 07/01/15

PCP:

ENTITY CD: SEEN BEFORE:

RECERT DUE DATE:

HOSPICE DIAG:

ICD IND:

PREG IND:

SEL	PGM	BEGIN	END	PROV#	BRD#	NHM#	CHC DIS	DLU	USERID
-	MCHM	07/01/11	00/00/00	HM2200			651	05/25/13	RS372
	END								

Absolute Total Care

PAGE: 0001

** INFORMATION SUCCESSFULLY RETRIEVED **

PF1->HELP

PF6->RETURN

PF7->PAGE BACK

PF8->PAGE FORWARD

PF10->PREVIOUS MENU

PF11->PROV

PF13->DIAG INFO

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

Relogged from Liggett to Hutto per Cynthia on 6/15/15. Due date changed to 6/24/15

TO <i>Hutto</i>	DATE <i>6-10-15</i>
--------------------	------------------------

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000269</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR _____ <i>June 11, 2015</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>6-24-15</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

RECEIVED

JUN 10 2015

Department of Health & Human Services
OFFICE OF THE DIRECTOR

1) Hello Mr. Keck, June 7, 2015

I pray this letter finds you well.

I am writing to you trying to find help for my niece, Erica Hiott. She came down with something last December that left her unable to walk, feed herself. Everyday normal activities Her hands and feet curled inward,

Musc had no idea what was wrong for the longest. She was finally accepted into a Rehab at the old Baker Hospital Location in Charleston. She spent (1) night there. It was the nastiest place my family had seen. They let Erica sleep in her own waste. She constantly tried to get assistance. My sister, Carol Shieder, pulled her out. A month or so later, she was accepted to a rehab in Walterboro, much closer to home. She was there (2) weeks - made huge improvements. But at the end of the 2nd week, she was discharged because (Medicaid) had not approved another week.

There has got to be a way that Medicaid can approve a much longer stay.

Please, call my sister Carol Shieder 843-835-2030 or 843-542-5070, She is doing all she can at home to help Erica.

Please find time to call her. She's just a country girl. We need your help sir.

Thank You Sincerely, Ron Brewer

Ren Brewer 285786
Turville 22 TR155A
Pob 252
Turbeville SC 29162

RECEIVED

JUN 10 2015

Department of Health & Human Services
OFFICE OF THE DIRECTOR

COLUMBIA SC 290
06 JUN 2015 PM 1 L

FOREVER
USA

Bank Swallow

Dept. of Health and Human Services
Jefferson Square Plaza
1801 Main ST.
Columbia SC 29202-8206
Pob 8206

ATTN: Mr. Tony Keel / Samuel Waldrep

THE DEPARTMENT OF CORRECTIONS HAS NEITHER
CENSORED NOR INSPECTED THIS ITEM. THEREFORE
THE DEPARTMENT DOES NOT ASSUME RESPONSIBILITY
FOR ITS CONTENTS.
TURBEVILLE CORRECTIONAL INSTITUTION
S. C. DEPARTMENT OF CORRECTIONS



THIS ENVELOPE IS RECYCLABLE AND MADE WITH 30% POST CONSUMER CONTENT

✓ Log #269

Brenda James

From: Cynthia Gore
Sent: Wednesday, July 08, 2015 9:09 AM
To: Stephanie Ryan; Stephen Boucher
Cc: Courtney Sanders; Jan Polatty; Brenda James
Subject: RE: Log Letter 000269 - ATC

Wonderful! Thanks so much!

Cynthia Gore

Executive Assistant II

Cynthia.Gore@scdhhs.gov

803.898.3202

1801 Main Street, 11th Floor

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Stephanie Ryan
Sent: Wednesday, July 08, 2015 8:41 AM
To: Cynthia Gore; Stephen Boucher
Cc: Courtney Sanders; Jan Polatty; Brenda James
Subject: RE: Log Letter 000269 - ATC

Cynthia,

According to ATC, a single case agreement has been signed by Pruitt Health. They are unsure as to why the hospital is unaware of this, but has contacted them to let them know.

Thanks!

Stephanie Ryan

Program Coordinator II

Stephanie.Ryan@scdhhs.gov

803.898.1406

1801 Main Street

Columbia, South Carolina - 29201





Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Cynthia Gore
Sent: Tuesday, July 07, 2015 12:31 PM
To: Stephanie Ryan; Stephen Boucher
Cc: Courtney Sanders; Jan Polatty; Brenda James
Subject: RE: Log Letter 000269 - ATC

Hi Stephanie,

Thanks so very much for looking into this! I just spoke with Nancy, Erica's Power of Attorney, and she stated that Erica is due to be released from the hospital tomorrow (July 8th) at 5:00 pm. She stated that the only place they have for Erica to go is her mother's house and her mother is not physically able to take of Erica, as she (the mother) has medical many issues herself. Have you received any updates from ATC regarding placement of Erica in another facility?

Cynthia Gore

Executive Assistant II

Cynthia.Gore@scdhhs.gov

803.898.3202

1801 Main Street, 11th Floor

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Stephanie Ryan
Sent: Monday, June 29, 2015 3:07 PM
To: Cynthia Gore; Stephen Boucher
Cc: Courtney Sanders; Jan Polatty; Brenda James
Subject: RE: Log Letter 000269 - ATC

Good Afternoon,

Per the log letter, I had ATC look in to Ms. Hiott's case. She is currently in the hospital in Orangeburg. She is projected to leave the facility in a few days and ATC is currently working on a single case agreement with a SNF that is not in their network. ATC will contact me with any updates as soon as they become available.

Please let me know if you have any questions or need additional information.

Thanks!

Stephanie Ryan

Program Coordinator II

Stephanie.Ryan@scdhhs.gov

803.898.1406

1801 Main Street

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Cynthia Gore

Sent: Friday, June 26, 2015 2:18 PM

To: Stephanie Ryan; Stephen Boucher

Cc: Courtney Sanders; Jan Polatty; Brenda James

Subject: RE: Log Letter 000269 - ATC

Hi Stephanie,

When you obtain a status update on this log letter, please include Jan and Brenda on the response, as I'm not here next week and I want to keep them in the loop, since due date is July 2nd.

Thanks so much,

Cynthia Gore

Executive Assistant II

Cynthia.Gore@scdhhs.gov

803.898.3202

1801 Main Street, 11th Floor

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Stephanie Ryan

Sent: Wednesday, June 24, 2015 10:01 AM

To: Cynthia Gore; Stephen Boucher

Cc: Courtney Sanders

Subject: RE: Log Letter 000269 - ATC

Thank you. I'll touch base with ATC and keep you posted.

Stephanie Ryan

Program Coordinator II

Stephanie.Ryan@scdhhs.gov

803.898.1406

1801 Main Street

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Cynthia Gore

Sent: Wednesday, June 24, 2015 9:41 AM

To: Stephanie Ryan; Stephen Boucher

Cc: Courtney Sanders

Subject: Log Letter 000269 - ATC

Hi Stephanie,

Please find attached a log letter that's been around, around and around (literally ☺). It was originally logged to Pete Liggett. Annie thought that it was Health Programs issue; so I spoke with Deirdra about it and she felt eligibility (Beth's area) should work it to check eligibility for this patient. Well, Libby (from Beth's area brought it back, stating that it seems to fall under Pete's area due to rehab facility reference.

Nicole Mitchell-Threatt did some follow-up on the log letter and found out what you see on the first scanned page. Seems that this patient is under ATC and Deirdra wants you to review and touch bases with ATC to see what's going on and what can be done for this patient. After your review/research, please advise on what was found out and if this patient can be assisted.

Thanks so much,

Cynthia Gore

Executive Assistant II

Cynthia.Gore@scdhhs.gov

803.898.3202

1801 Main Street, 11th Floor

Columbia, South Carolina - 29201

www.scdhhs.gov





Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

Re logged from Liggett to Hatto on 6/15/15

* Log # 269 ✓

Brenda James

From: Nicole Mitchell Threatt
Sent: Monday, June 22, 2015 4:42 PM
To: Annie McCanne
Cc: Brenda James
Subject: FW: Letter
Attachments: SJSB_BIC_0115062114490.pdf

Hello. I contacted Carol Shieder (as referenced in the letter) to discuss care of Erica Hiott. According to Ms. Schieder, the POA is Nancy Drawdy. Ms. Schieder will contact me tomorrow with the POA's telephone number. The family is seeking assistance for care in the home. Erica is currently in the hospital in Orangeburg and is expected to return home soon.

Nicole Mitchell Threatt

Program Director

mitcheln@scdhhs.gov

803.898.2689

cell: 803.315.6780

1801 Main Street

Columbia, SC - 29223

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Annie McCanne
Sent: Monday, June 22, 2015 4:17 PM
To: Nicole Mitchell Threatt
Subject: RE: Letter

Of course. See attached. Thanks!

Annie McCanne

Administrative Coordinator

MCCANNE@scdhhs.gov

803.898.0178

1801 Main Street

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Nicole Mitchell Threatt
Sent: Monday, June 22, 2015 4:14 PM
To: Annie McCanne
Subject: Letter

Annie, can you forward me a copy of the letter from the gentleman who is inquiring about his niece's care? Thank you.

Nicole Mitchell Threatt

Program Director

mitcheln@scdhhs.gov

803.898.2689

cell: 803.315.6780

1801 Main Street

Columbia, SC - 29223

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

Brenda James

Log # 269 ✓

From: Stephanie Ryan
Sent: Monday, June 29, 2015 3:07 PM
To: Cynthia Gore; Stephen Boucher
Cc: Courtney Sanders; Jan Polatty; Brenda James
Subject: RE: Log Letter 000269 - ATC

Good Afternoon,

Per the log letter, I had ATC look in to Ms. Hiott's case. She is currently in the hospital in Orangeburg. She is projected to leave the facility in a few days and ATC is currently working on a single case agreement with a SNF that is not in their network. ATC will contact me with any updates as soon as they become available.

Please let me know if you have any questions or need additional information.

Thanks!

Stephanie Ryan

Program Coordinator II

Stephanie.Ryan@scdhhs.gov

803.898.1406

1801 Main Street

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Cynthia Gore
Sent: Friday, June 26, 2015 2:18 PM
To: Stephanie Ryan; Stephen Boucher
Cc: Courtney Sanders; Jan Polatty; Brenda James
Subject: RE: Log Letter 000269 - ATC

Hi Stephanie,

When you obtain a status update on this log letter, please include Jan and Brenda on the response, as I'm not here next week and I want to keep them in the loop, since due date is July 2nd.

Thanks so much,

Cynthia Gore

Executive Assistant II

Cynthia.Gore@scdhhs.gov

803.898.3202

1801 Main Street, 11th Floor

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Stephanie Ryan

Sent: Wednesday, June 24, 2015 10:01 AM

To: Cynthia Gore; Stephen Boucher

Cc: Courtney Sanders

Subject: RE: Log Letter 000269 - ATC

Thank you. I'll touch base with ATC and keep you posted.

Stephanie Ryan

Program Coordinator II

Stephanie.Ryan@scdhhs.gov

803.898.1406

1801 Main Street

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

From: Cynthia Gore

Sent: Wednesday, June 24, 2015 9:41 AM

To: Stephanie Ryan; Stephen Boucher

Cc: Courtney Sanders

Subject: Log Letter 000269 - ATC

Hi Stephanie,

Please find attached a log letter that's been around, around and around (literally ☺). It was originally logged to Pete Liggett. Annie thought that it was Health Programs issue; so I spoke with Deirdra about it and she felt eligibility (Beth's area) should work it to check eligibility for this patient. Well, Libby (from Beth's area brought it back, stating that it seems to fall under Pete's area due to rehab facility reference.

Nicole Mitchell-Threatt did some follow-up on the log letter and found out what you see on the first scanned page. Seems that this patient is under ATC and Deirdra wants you to review and touch bases with ATC to see what's going on and what can be done for this patient. After your review/research, please advise on what was found out and if this patient can be assisted.

Thanks so much,

Cynthia Gore

Executive Assistant II

Cynthia.Gore@scdhhs.gov

803.898.3202

1801 Main Street, 11th Floor

Columbia, South Carolina - 29201

www.scdhhs.gov



Healthy Connections and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.