

From: DTO Service Desk <servicedesk@admin.sc.gov>
To: Hayden GroomsHaydenGrooms@scstatehouse.gov
Date: 3/1/2017 2:48:29 PM
Subject: Incident 1108798 [SCEIS.Password Reset/IDM]

Incident 1108798 Initial Notification

[create a new request/incident/problem/change/issue](#)

Summary

The user needs to reset their password for MySCEmployee.

Description

The user needs to reset their password for MySCEmployee.

Affected End User	Incident Area
Affected End User Phone #	
Affected End user Agency	
Affected End User Email	
Grooms, Joseph	
803-734-0107	
Lieutenant Governor, Office of the	SCEIS.Password Reset/IDM
haydengrooms@scstatehouse.gov	

Reported By	Assignee	Group
Cummings, Jessica Renee	Cummings, Jessica Renee	SCEIS Service Desk
Severity	Urgency	Impact
	4-SCEIS	4-SCEIS

Incident Description

The user needs to reset their password for MySCEmployee.