

**From:** Chrystal Laughlin <LaughlC@sctax.org>  
**To:** LisaCatalanotto@scsenate.gov LisaCatalanotto@scsenate.gov  
**CC:** Pitts, Ted TedPitts@gov.sc.gov  
Veldran, Katherine KatherineVeldran@gov.sc.gov  
**Date:** 3/18/2013 11:15:01 AM  
**Subject:** RE: family secure for kids coming up on 18yrs of age

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Ms. Catalanotto,

I spoke with Ms. Rodgers this morning and e-mailed her contact information to Experian for assistance. An Experian specialist should contact her within the next 24-48 hours.

Please contact me at 803.898.5426 if I can be of further assistance.

Thank you,  
Chrystal Laughlin

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**From:** Keri Williams [mailto:cruzangurl75@hotmail.com]  
**Sent:** Friday, March 15, 2013 3:33 PM  
**To:** Chrystal Laughlin  
**Subject:** RE: family secure for kids coming up on 18yrs of age

Yes, thank you so much, my work# 803-799-7007, or cell: 803-546-6019  
Keri Rodgers

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**From:** LaughlC@sctax.org  
**To:** cruzangurl75@hotmail.com  
**CC:** katherineveldran@gov.sc.gov; LisaCatalanotto@scsenate.gov; TedPitts@gov.sc.gov  
**Date:** Wed, 13 Mar 2013 09:15:46 -0400  
**Subject:** RE: family secure for kids coming up on 18yrs of age

Ms. Rodgers,

My name is Chrystal Laughlin. I am currently helping constituents with questions and concerns regarding the Department of Revenue security breach. I received your e-mail to Representative Katrina Shealy. I would like to help you through the situation you are having with Experian regarding the Family Secure Plan.

Do you have a telephone number where I can reach you to discuss? I look forward to assisting you.

Sincerely,  
Chrystal Laughlin  
803.898.5426

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**From:** Katrina Shealy  
**Sent:** Sunday, March 10, 2013 4:36 PM  
**To:** Valarie Tresvant  
**Subject:** FW: family secure for kids coming up on 18yrs of age

This person needs some help on the ID Theft protection information – Let's find out who can help them with this information

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**From:** Keri Williams [mailto:cruzangurl75@hotmail.com]  
**Sent:** Friday, March 08, 2013 10:06 AM  
**To:** Katrina Shealy

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**Subject:** family secure for kids coming up on 18yrs of age

HEY KATRINA;

I HAD EMAILED YOU ON FB IN REF TO MY OLDEST CHILD POSS FALLING THRU THE CRACKS (ALONG W/ MANY OTHER KIDS BTWN THE AGES OF 17 & 17YRS 9MOS) ON THE 1YR FAMILY PROTECTION PLAN FOR OUR SS#'S BEING PROTECTED DUE TO HIS BIRTHDAY. THE LONG & SHORT OF IT IS, FAMILY SECURE HAS A CUT OFF (PER THE STATE OF SC) OF AGE 17YRS 9MOS UNDER FAMILY PROTECTION, (I REGISTERED MY OLDEST CHILD BEFORE THIS TIME PERIOD UNDER MY FAMILY COVERAGE), BUT FAMILY SECURE DOES NOT HAVE ANY INSTRUCTION (FROM THE STATE OF SC) WHAT IS TO HAPPEN TO THE CHILD'S COVERAGE AFTER THIS CUT OFF OF 17YRS 9MOS, ie. DO THEY TRANSITION TO REGISTER ON THEIR OWN AS AN ADULT & CONT THE REMAINING 12MO PROTECTION? BUT AT THIS TIME CAN'T DO SO DUE TO THE EXPIRATION OF THE SERVICE OF MARCH 31ST! I HOPE THIS MAKES SENSE? AS OF RIGHT NOW, IT IS MY UNDERSTANDING FROM TAYLOR THE SUPERVISOR @ FAMILY SECURE, THAT I NEED TO CALL BACK ONE WEEK BEFORE THE MARCH 31ST DEADLINE TO SEE IF SC HAS MADE A DECISION, BC AS OF RIGHT NOW, JACOB WILL NOT HAVE THE 1YR PROTECTION ON HIS SS#. ANY INFORMATION ON THIS WILL BE GREATLY APPRECIATED!

RESPECTFULLY  
KERI RODGERS