



Third Quarter SFY 2012 - 2013

Jan 2013 - March 2013

Region 1

GOAL	Provider Type	Number Of Trips	Provider Cancellation Percentage	Provider Reroute Percentage	Complaint Free Percentage	On Time Performance (A Leg P/U)	On Time Performance (A Leg D/O)	Monthly Overall Service Score
Provider #			15%	2%	95%	90%	95%	68
1	Private Company	6448	20.80%	0.00%	100.00%	55.62%	97.53%	94
2	Ambulance	7	0.00%	0.00%	100.00%	83.33%	83.33%	60
37	Private Company	485	13.96%	2.10%	99.34%	35.87%	32.96%	58
3	Private Company	9633	25.09%	30.55%	99.84%	87.21%	80.80%	47
5	Ambulance	4192	24.00%	16.65%	99.58%	77.85%	89.13%	48
6	Ambulance	725	17.09%	8.47%	100.00%	89.52%	91.69%	64
7	Private Company	10432	19.99%	14.57%	98.13%	78.97%	66.42%	38
8	Private Company	3491	25.44%	10.71%	98.46%	89.44%	83.15%	44
11	ADC	2753	12.31%	3.20%	99.85%	89.81%	92.25%	69
93	Private Company	2587	13.31%	2.18%	98.99%	98.73%	96.42%	45
13	Private Company	2678	12.62%	1.45%	99.77%	89.85%	85.56%	52
132	Private Company	2498	18.14%	25.57%	99.72%	86.33%	72.71%	53
129	Private Company	15246	22.80%	5.17%	99.43%	91.61%	88.37%	54
14	ADC	2880	14.95%	1.50%	99.79%	89.94%	90.43%	69
15	Private Company	2888	26.60%	16.95%	98.03%	78.53%	80.88%	40
107	Ambulance	1694	17.11%	60.26%	99.82%	85.29%	77.23%	42
17	Private Company	6561	7.38%	0.00%	100.00%	61.78%	89.09%	78
32	Private Company	144	12.60%	17.98%	98.55%	88.77%	77.88%	59
143	Private Company	3119	19.46%	54.68%	99.40%	87.29%	77.99%	49
19	Ambulance	3410	21.79%	10.02%	99.97%	90.90%	75.14%	67
21	Private Company	4513	29.43%	4.91%	99.66%	77.29%	76.85%	61
22	ADC	11353	27.10%	12.66%	99.65%	92.21%	86.79%	50
24	ADC	1305	24.44%	25.69%	99.70%	92.01%	91.09%	61
23	ADC	4262	27.13%	13.15%	99.37%	74.19%	77.02%	37
26	Private Company	28481	16.02%	6.56%	99.64%	83.52%	76.59%	49
28	Ambulance	16740	13.87%	5.14%	99.16%	72.04%	70.13%	45
7	Private Company	59	15.67%	9.52%	100.00%	39.52%	42.82%	73
173	Private Company	1424	16.19%	26.95%	99.90%	93.01%	87.24%	45
29	Ambulance	611	21.43%	8.26%	98.81%	49.92%	44.99%	33