

From: Taylor, Ron S. (ACL/RSC/Region IV) <Ron.Taylor@aoa.hhs.gov>
Required: Taylor, Ron S. (ACL/RSC/Region IV) <Ron.Taylor@aoa.hhs.gov>
'Miller, Julie' <Julie.Miller@adss.alabama.gov>
'Bell, Virginia' <Virginia.Bell@adss.alabama.gov>
Morrison, Neal <Neal.Morrison@adss.alabama.gov>
'Carol M Carr' <Carrcm@elderaffairs.org>
corleyct@elderaffairs.org <corleyct@elderaffairs.org>
Melanie McNeil <msmcneil@dhr.state.ga.us>
James Bulot <jjbulot@dhr.state.ga.us>
'Baker, Kimberly (CHFS DAIL)' <Kimberly.Baker@ky.gov>
'Gentry, Kristi (CHFS Jefferson Co Ombudsman)' <Kristi.Gentry@ky.gov>
'Anderson, Deborah (CHFS DAIL Commissioner)' <Deborah.Anderson2@ky.gov>
'anniece.mclemore@mdhs.ms.gov' <anniece.mclemore@mdhs.ms.gov>
'melinda.bertucci@mdhs.ms.gov' <melinda.bertucci@mdhs.ms.gov>
'sharon.wilder@dhhs.nc.gov' <sharon.wilder@dhhs.nc.gov>
'Dennis.streets@dhhs.nc.gov' <Dennis.streets@dhhs.nc.gov>
Watson, Dale <dwatson@aging.sc.gov>
Kester, Tony <kester@aging.sc.gov>
'Jerry Blasingame' <Jerry.Blasingame@tn.gov>
Jim Shulman <Jim.Shulman@tn.gov>
Miskis, Constantinos (ACL/ORO/Region IV) <Constantinos.Miskis@aoa.hhs.gov>
Kurtz, Becky (ACL/AOA) <Becky.Kurtz@AoA.hhs.gov>
Ryan, Louise (ACL/AOA) <Louise.Ryan@aoa.hhs.gov>
'Stephen McCurley' <shm12@aol.com>
'Ismetanka@theconsumervoice.org' <Ismetanka@theconsumervoice.org>
Robinson-Wright, Joyce (ACL/ORO/Region IV) <Joyce.Robinson-Wright@aoa.hhs.gov>
Smith, Dorothy (ACL/ORO/Region IV) <Dorothy.Smith@aoa.hhs.gov>
Optional: Susan Anderson <Andersons@elderaffairs.org>
'Franko Galoso' <Galosof@elderaffairs.org>
Subject: Region 4 - Quarterly Ombudsman Conference Call
Location: 866.453.8778, passcode 4336974#
When: 8/22/2013 3:00:00 PM - 4:00:00 PM
Attachments: ATT76365 1.jpg

When: Thursday, August 22, 2013 3:00 PM-4:00 PM (GMT-05:00) Eastern Time (US & Canada).

Where: 866.453.8778, passcode 4336974#

Note: The GMT offset above does not reflect daylight saving time adjustments.

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Hello Everyone – **MEETING REMINDER**

The next scheduled call for the Region IV State Ombudsman Directors is **August 22, 2013** at **3:00 p.m. (ET)**. The topic for the call will be “Volunteer Recruitment and Retention.” We

are very excited about this call as we will have individuals presenting that have a wealth of knowledge and information on this subject. The discussion leaders for this call will be:

- Stephen McCurley – Partner, VM Systems (an internationally-known trainer and speaker in the field of effective volunteer involvement)
- Lori Smetanka, JD – Director, National Long-Term Care Ombudsman Resource Center; and
- Amity Overall Laib, Manager for LTCO Program and Policy, National Long-Term Care Ombudsman Resource Center (national perspective on best practices and resources)

To participate on the call please dial **866.453.8778** and enter passcode **4336974#**. If you have any questions or suggestions for the call, please feel free to call me.

Thanks in advance and take care! We look forward to speaking with everyone on August 22nd.

Kindly,

Ron

Ronald S. Taylor

Administration for Community Living - Region IV

U.S. Department of Health and Human Services

404.562.7530 (O) 404.562.7598 (F)

ron.taylor@acl.hhs.gov