

From: Office of the Governor Site Support
Sent: 3/11/2015 12:31:41 PM
To: Haley, Nikki
Cc:
Subject: I need help with dss and my foodstamps please!!

Title: Mrs.
First Name: Christine
Middle Initial:E
Last Name: Esancy
Suffix:
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State: SC
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Affiliation: South Carolina Resident

Message:

Dear Mrs. Haley- my family is a family of now 3 and this month I had to renew my snap benefits. Back in September when I renewed them I told them that my oldest son was no longer living in the home so I wanted him took off of my benefits since I was no longer feeding him all the time. The person that did my interview noted that and was supposed to take him off. Now 6 months later, they finally dropped him on my benefits and they are saying that they overpaid me for the past six months a total of 846 dollars. They are acknowledging that it was a department error but saying that because of policy, I am responsible for paying them back! We are a low income family, not even a thousand a month, just a disability check. How is it that I can be held responsible for an error on their behalf? Please, I need help, there is no way we can pay this back. Even if they take it out of my snap benefits, it will lower our amount to 100 every month for 3 people, myself, my husband and my 5 year old son. I am not asking for charity just some advice on why am I responsible for their mistake? I told them the truth six months ago and they did not report it properly, I even have a copy of my interview where is states that I told them my older son was no longer living with us! Please get back to me if you have any advice on how to help! Thank you for your time-Christine Esancy