

From: Dill, Heather M.

To: Mumford, Sam <Sam.Mumford@SCDMV.net>

Adams, Marcia S <Marcia.Adams@SCDMV.net>

Date: 4/30/2004 1:43:40 PM

Subject:

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I DO NOT APPRECIATE THE WAY THIS SITUATION WAS HANDLED. FOR ONE THING IT IS NOT MY FAULT THAT MY CHECK WAS SO CALLED LOST. MY ACCOUNT WOULD NOT BE THIS WAY IF MY MONEY WAS IN THERE WHEN IT WAS SUPPOSE TO BE AND FURTHER MORE IF THE 96.00 WAS PUT BACK INTO MY ACCOUNT WHEN I FIRST LET YA'LL KNOW ABOUT ITHE FEES THEN IT WOULD NOT HAVE HAPPEND EITHER. AND THEN IM TOLD THAT I SHOULD NOT HAVE WROTE CHECKS OUT OF MY ACCOUNT WHEN I HAVE BILLS THAT HAVE TO BE PAID. IT LOOKS TO ME THAT YA'LL NEED TO DO A LITTLE BETTER TO TAKE CARE OF PROBLEMS WITH EMPLOTEES AND THINGS LIKE THIS WOULD NOT HAPPEN. I WILL GO HIGHER ABOUT THIS.