

From: Garry R. Smith <GarrySmith@schouse.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 1/30/2014 2:41:01 PM
Subject: Re: SCDOR

Meredith Cleland

Sent from my iPad

On Jan 30, 2014, at 2:39 PM, "Veldran, Katherine" <KatherineVeldran@gov.sc.gov> wrote:

Garry,
Who have you been calling/ emailing at DOR?
Thank you,
Katherine

From: Garry R. Smith [<mailto:GarrySmith@schouse.gov>]
Sent: Wednesday, January 29, 2014 4:39 PM
To: Veldran, Katherine
Cc: 'Garry@garrysmith.org'
Subject: FW: SCDOR

Katherine, I have called and left two voicemail messages (Monday morning, cell phone and office #s), and sent this email Monday about the problems with the DOR website. Is there someone else at DOR I can contact to get a response about why the website is down so much and people can not e-file as needed? I have two CPA's that are not happy, and I can not get a response.

Thank you for your help.

From: Garry R. Smith
Sent: Monday, January 27, 2014 8:33 AM
To: Meredith Cleland
Cc: Mark & Laura Cochran
Subject: Fwd: SCDOR

Meredith, I am getting complaints from accountants like this one about the SC DOR website being down for e-filing withholdings. Can you help me answer them as to why this is happening?

Thanks!

Garry

Sent from my iPad

Begin forwarded message:

From: "clwill31@aol.com" <clwill31@aol.com>
Date: January 26, 2014 at 7:02:35 PM EST
To: "Garry R. Smith" <GarrySmith@schouse.gov>
Subject: SCDOR

Can you find out why the SCDOR website is down so often? I am not the only one noticing this. You are supposed to e-file your withholding reports and it is like the system is up in spurts and if you do not catch the spurt, it is too bad. I am not having this problem with SCBOS but the SCDOR website has been a problem the last 2 weeks at least and there is nothing on the site indicating what is going on. As you can imagine, this is driving accountants crazy.

Thanks,

Carol Williams