

**From:** Phelps, Annie L.  
**To:** Adams, Marcia S. <Adams\_MarciaS@scdps.state.sc.us>  
**Date:** 1/30/2003 6:05:44 PM  
**Subject:** RE: Late Registration Penalty Procedures

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Yes, trouble ticket has been done. My understanding the only thing CACI needed to proceed were the business rules

-----Original Message-----

**From:** Adams, Marcia S.  
**Sent:** Thursday, January 30, 2003 11:40 AM  
**To:** Phelps, Annie L.  
**Cc:** Earley, Jr., James E.; Thomas, Lottie  
**Subject:** RE: Late Registration Penalty Procedures

Annie,

This looks fine to me. Have we written this up as a trouble ticket? How long until the program is fixed? This should be given priority since this is causing so many people to have to request refunds.

-----Original Message-----

**From:** Thompson, Rhonda S.  
**Sent:** Wednesday, January 29, 2003 2:47 PM  
**To:** Phelps, Annie L.  
**Cc:** Adams, Marcia S.; Patterson, Hattie C.; Neiswonger, William D.; Yandle, Janice; Dolder, Rolf P.; Tucker, Ida G.; Sojourner, Frederick E.  
**Subject:** Late Registration Penalty Procedures

<< File: MEMOReg.Penalty.doc >>

Annie-

As promised, attached is a brief memorandum, which lists the recommended business rules for late registration penalties. If you have any questions, please let us know.

Thank you-  
Rhonda