

From: Anel Nevarez <Anel.Nevarez@experianinteractive.com>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Ozzie Fonsecaofonseca@experianinteractive.com
CC: Laughlin, ChrystalCLaughlin@oepp.sc.gov
Date: 12/11/2012 9:29:07 PM
Subject: RE: SCDOR Data Breach

Katherine,

Our agent has contacted the individual and connected her with the special team to go through the alternate process.

Best Regards,
Anel Nevarez Linsenbardt
Account Manager - Data Breach Resolution
Experian Consumer Services



T: 949.567.7629
C: 949.294.2183

From: Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]
Sent: Friday, December 07, 2012 7:42 AM
To: Ozzie Fonseca; Anel Nevarez
Cc: Laughlin, Chrystal
Subject: FW: SCDOR Data Breach
Importance: High

Ozzie and Anel,
Please call Ms. Harmon at (864)579-3344 at 2:30 today. She is expecting your call.
This is the constituent I mentioned yesterday in our call – the Speaker's constituent.
Please confirm.
Thank you,
Katherine

From: Tricia Miller [mailto:TriciaMiller@schouse.gov]
Sent: Friday, December 07, 2012 8:09 AM
To: Veldran, Katherine
Subject: Fwd: SCDOR Data Breach

Hey Katherine! See email below with telephone contact for Mrs. Harmon. Thanks again for your help.
Sent from Tricia Miller

Begin forwarded message:

From: Missladybud22 <missladybud22@aol.com>
Date: December 6, 2012 10:32:07 PM EST
To: Tricia Miller <TriciaMiller@schouse.gov>
Subject: Re: SCDOR Data Breach

Thank you so much...my numer is (864)579-3344. however, please know that Mrs. Harmon is in the hospital right now and I'm staying with her a great deal, it might be hard to catch me at home. I expect her to be there

till at least Saturday.

Thank again for helping ease my mind,

Nancy Harmon

-----Original Message-----

From: Tricia Miller <TriciaMiller@schouse.gov>

To: missladybud22 <missladybud22@aol.com>

Sent: Thu, Dec 6, 2012 3:30 pm

Subject: SCDOR Data Breach

Ms. Harmon,

I just wanted to let you know to expect an email from Meredith Cleland with SCDOT to help get your mother-in-law protected under Experian. They told me this should have never happened and want to make sure she gets the protection she needs. Would you mind sending me your telephone number so he can call you? We only have your email and just want to make sure they can reach you. Thank you again for bringing this issue to our attention and do not hesitate to give me a call if i can be of assistance. Have a great weekend.