

**From:** Sen. Shane Martin <[shane@senatormartin.com](mailto:shane@senatormartin.com)>  
**To:** 'Chrystal Laughlin'[LaughlC@sctax.org](mailto:LaughlC@sctax.org)  
**CC:** Veldran, Katherine[KatherineVeldran@gov.sc.gov](mailto:KatherineVeldran@gov.sc.gov)  
**Date:** 3/28/2013 9:15:36 AM  
**Subject:** RE: Credit issue

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Thank you very much for doing this and communicating with me.

Shane

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**From:** Chrystal Laughlin [<mailto:LaughlC@sctax.org>]  
**Sent:** Thursday, March 28, 2013 8:51 AM  
**To:** Sen. Shane Martin  
**Cc:** [katherineveldran@gov.sc.gov](mailto:katherineveldran@gov.sc.gov)  
**Subject:** RE: Credit issue

Senator Martin,

Andrea Cornelius, a member of the Data Breach Assistance Team contacted Mr. Billings today. Mr. Billings was unavailable, however, Andrea spoke with his wife regarding the ExtendCARE service and the proposed bills the General Assembly is reviewing. Andrea also spoke to Mrs. Billings about placing security freezes to further protect their credit. Andrea also mailed instructions on placing security freezes to Mr. and Mrs. Billings.

Please let me know if I can be of further assistance.

Sincerely,  
Chrystal Laughlin  
Data Breach Assistance Team  
803.898.5426  
[laughlc@sctax.org](mailto:laughlc@sctax.org)

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**From:** Sen. Shane Martin [<mailto:shane@senatormartin.com>]  
**Sent:** Tuesday, March 26, 2013 4:25 PM  
**To:** Chrystal Laughlin  
**Cc:** [katherineveldran@gov.sc.gov](mailto:katherineveldran@gov.sc.gov)  
**Subject:** RE: Credit issue

Chrystal,

Please call Mr. J.W. Billings 864-969-9537 for me if you don't mind. I really appreciate it!

Thanks,

Shane

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**From:** Chrystal Laughlin [<mailto:LaughlC@sctax.org>]  
**Sent:** Tuesday, March 26, 2013 2:23 PM  
**To:** [shane@senatormartin.com](mailto:shane@senatormartin.com)  
**Cc:** [katherineveldran@gov.sc.gov](mailto:katherineveldran@gov.sc.gov)  
**Subject:** RE: Credit issue

Senator Martin,

My name is Chrystal Laughlin. I am currently helping constituents with questions and concerns regarding the Department of Revenue security breach. I would be happy to respond to your constituent's question if you would

provide his name and phone number or e-mail address.

This is the answer I would normally give in this instance:

The Experian ProtectMyID program includes a service called ExtendCARE. ExtendCARE provides individuals with assistance from a highly-trained Fraud Resolution Agent even after the initial one year ProtectMyID membership expires. If any prior member becomes a victim of identity theft, even five or ten years from now, they may still call Experian and receive assistance from a Fraud Resolution Agent.

With regards to continued credit monitoring, members of the General Assembly have proposed bills to extend credit monitoring past one year, or give tax deductions for those individuals who may wish to pay for future monitoring. Below is a list of the current bills. If you are interested, you may track the progress of these bills at <http://www.scstatehouse.gov/billsearch.php>.

#### Bills Proposed

S 17  
S 24  
S 334  
H 3028  
H 3029  
H 3031  
H 3358  
H 3248  
H 3305

Please contact me at 803.898.5426 should you have any further questions.

Chrystal Laughlin  
Data Breach Assistance Team  
803.898.5426  
[laughlc@sctax.org](mailto:laughlc@sctax.org)

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From: Veldran, Katherine  
Sent: Tuesday, March 26, 2013 11:58:15 AM  
To: Laughlin, Chrystal  
Subject: FW: Credit issue  
Auto forwarded by a Rule  
[Please reference below.](#)

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**From:** Sen. Shane Martin [<mailto:shane@senatormartin.com>]  
**Sent:** Tuesday, March 26, 2013 11:56 AM  
**To:** Veldran, Katherine  
**Subject:** Credit issue

Katherine,

I have a constituent who had a charge card opened in his name and Experian has taken care of it for now. What are y'all doing for protection years from now? That is his question.

Thanks,

Shane