

From: Adams, Marcia S.
To: Earley, Jr., James E. <Earley_JamesE@scdps.state.sc.us>
Date: 10/16/2002 2:16:23 PM
Subject: RE: trouble tickets

Yes, I believe so.

-----Original Message-----

From: Earley, Jr., James E.
Sent: Tuesday, October 15, 2002 5:20 PM
To: Adams, Marcia S.
Subject: RE: trouble tickets

It sounds like these need to go to the top of the list. Is that correct?

-----Original Message-----

From: Adams, Marcia S.
Sent: Tuesday, October 15, 2002 1:02 PM
To: Earley, Jr., James E.; Burgis, David
Subject: FW: trouble tickets

Jimmy,

How long do you think it will take to complete the trouble tickets?

-----Original Message-----

From: Patterson, Hattie C.
Sent: Tuesday, October 15, 2002 9:39 AM
To: Adams, Marcia S.; Uswa, Wanda P.
Subject: trouble tickets

As I indicated yesterday, we still have some records that Utility Meter Service (Mayo Leasing) has requested to be changed. There are 24 tags that they are requesting to be exchanged for fleet tags. Because the customer number they have is not Utility Meter Service, we are not able to issue a fleet tag until we get a program change.

We did 2 trouble tickets yesterday and 1 today.

54149 - asking to be able to add or modify a fleet number.

54146 - error message on edit registration screen

54211- the biennial report is not listing all the vehicles that it should. The counts do not match.

As information, the system has been updated for Southern Bell and SCE&G's fleet vehicles. I gave the bills to Lisa Jeffcoat yesterday.

Hattie