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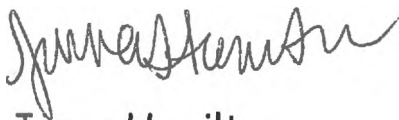
Hi my name is Jenna Hamilton. I live in Pickens county SC. I am writing you today about Pickens County Department of Social Services. I have had a terrible experience with this organization for the past few months. On 8/28/2017 I found out by family that my ex husband had been reported to DSS for drug use in the home and in addition an alleged moonshine still being in the home. A few days prior to this a family member called me to inform me of what she had seen in the home and wanted me to report it. I informed her I couldn't report it to DSS if I didn't witness these allegations and that I could only protect my daughter. She reported it to DSS and then informed me that it had been reported. At that time I wanted to know what to do for the safety of my daughter. I called my attorney, Randall Hiller, and asked for his advice and he did inform me if I had concerns that we needed to only do supervised visitations. I informed my ex-husband of this. That's when he started threatening me. I called Pickens County DSS and asked for any information about what was going on and I told them I had a daughter with him and every time they would transfer me to the investigation's supervisor to leave her a message. For over a month I called several times a week and left messages, and never received a call back. All I wanted to do was verify that they knew about my daughter and that she had been in the home as well. After no contact from DSS, I went up to the office to speak to someone in person and they said everyone was busy and that if I could do a hand written note that they would have someone call me back as soon as possible and no one ever called me back. With my line of work I work with all counties of DSS and I spoke with a case worker out of Clemson and she informed me to ask to speak with some one above everyone. I called Pickens County DSS and asked to speak to someone above everyone and they transferred me to Ms. Robin Libby. I explained my situation with Ms. Libby and that he had a previous DSS case for discharge of a fire arm in the

room with my daughter present. I told her that all I wanted to do was help to insure the safety and well being of my daughter. When Ms. Libby looked at the their records she didn't see my daughter's name on the list and at that time she found out that no one linked the two accounts together. She told me that she would meet with the case worker and the investigator supervisor about my phone calls. Courtney, the case worker, called me back a few days later. Courtney wanted to schedule a meeting with my daughter and I to discuss her father. Courtney came to my house on 10/20/2017 and we went into my daughter's room to ask her some questions about her life at her father's house. My daughter proceeded to cry and told her that she was scared that if her dad found out she would be in trouble for telling her the truth. At that time, I told Courtney about the previous abuse and that for years my ex-husband has had an addiction to many things one being alcohol and a variety of other things. I told her that I had been in contact with one of his family members and that she informed me that he was moving away and asked if he could store his bowls at her house until DSS was gone. She wrote all of this down. I gave her the new address that I had been given and she told me she would go out to the house and try to talk to him. I waited two weeks to call her back to find out what had happened when she visited his house. Courtney told me that he became really irate and threatening towards her so she left. Courtney came back the following day with Pickens County Sheriff's Department. Courtney told me he told her "I am not taking a fucking drug screen and that they needed to leave." Courtney and the officers then proceeded to leave and Courtney informed me that DSS couldn't make him take the drug screen that the only thing DSS could do was get a warrant to see the children and that they wouldn't be doing that but that DSS was going to close the case and that it was up to my discretion if I allowed my daughter to go back over to his house. I asked Courtney at that

time could I get that in writing and she told me no; that Courtney couldn't provide me with that. I was really unsettled with how DSS handled this matter. So, I called Ms. Robin Libby back and left her a message with my questions about the case. Ms. Libby had someone return my phone call and only then was I informed that they would be sending a letter out. DSS went on to say that if I had any questions or concerns that I could give them a call back. I am very concerned that they dropped this case and letting a man with previous cases for DSS investigations that had been founded? Even after threatening case worker and refusing a drug screen? It's in my opinion that they never once saw the children the only kid they saw was my daughter. My question is how can they say there wasn't neglect or drug use? His wife breast fed their 6 month old child and was doing drugs so that means the baby was getting it through the breast milk. Isn't that cause for concern? I just don't understand how they believe they did everything possible to find out if there was any drug use when they didn't do a drug screen? Now I have the knowledge of knowing that all this is true from people who had seen it done it with them or bought it. For years he has been investigated for selling drugs and no one can catch him and I have to live with the fact that everyone will let him go once he bullies them. How is that protecting kids? Tell me how what they are doing is helping these kids in a situation that they didn't even see into any home they were in. I never received formal contact from DSS about this matter to this date. I know I may sound like a vindictive ex wife but I am truly not! I continue to believe that one day the judicial system will do the right thing by investigating allegations of neglect, abuse of alcohol or drug use/abuse in regards to dwelling where children reside. My family consistently donates to our local police department to show community support. I just continue to second-guess the effort they did and it just doesn't feel right. Please if you could respond to my issues regarding this

situation stated in this letter it would be greatly appreciated. My address is 325 Pickle Hill Road Pickens SC 29671, my number is 864-650-0818, or email me at Jennadevito4@aol.com. Thank you for taking the time to read my concerns I just want to insure the safety of the children involved in this situation.

Thank you,

A handwritten signature in cursive script, appearing to read 'Jenna Hamilton', written in black ink.

Jenna Hamilton