

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Giese</i>	DATE <i>7-13-11</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>101028</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Cleavel 8/22/11, with attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>7-22-11</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

Brenda James - Information Query - Medicaid Billing Procedure

RECEIVED

JUL 19 2011

Department of Health & Human Services
OFFICE OF THE DIRECTOR

From: Latika Sharma <Latika.Sharma@pipalresearch.com>
To: "info@scdhhs.gov" <info@scdhhs.gov>
Date: 07/13/2011 7:47 AM
Subject: Information Query - Medicaid Billing Procedure
CC: Deepti Singhal <Deepti.Singhal@pipalresearch.com>

Dear Sir/Ma'am,

I am Latika, an analyst working at Pipal Research Corporation, a subsidiary of CRISIL Ltd, a Standard & Poor's Company

We are working on a report on the Dental Medicaid in the U.S. on behalf of a U.S. dental services provider. With respect to our project we would like to know:

- Time required (days) for the department to process a clean claim submitted electronically
- Time required (days) for the department to process a clean claim submitted on paper

In case this information is not available with you, please guide us to relevant sources

Your help is deeply appreciated

Regards
Latika Sharma

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Brenda James - please log - Fwd: Information Query - Medicaid Billing Procedure

From: Bryan Kost
To: Brenda James
Date: 07/13/2011 9:44 AM
Subject: please log - Fwd: Information Query - Medicaid Billing Procedure
Attachments: Information Query - Medicaid Billing Procedure

Bryan Kost
SCDHHS Senior Consultant
803.898.2865
803.429.3201
kostbr@scdhhs.gov

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR
ACTION REFERRAL


John P. ...

TO <i>Giss Vaughn</i>	DATE <i>7-13-11</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
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2. DATE SIGNED BY DIRECTOR	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>7-22-11</i>
<i>Information sent Electronic calls. With Director level Document!</i>	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS <small>(Only when prepared for director's signature)</small>	APPROVE	* DISAPPROVE <small>(Note reason for disapproval and return to preparer.)</small>	COMMENT
1. <i>Genevra Vaughn Program Director</i>			
2. <i>BS Green</i>		<i>o/s</i>	
3.			
4.			



Log # 28

August 22, 2011

Ms. Latika Sharma
Pipal Research Corporation

Dear Ms. Sharma:

We have received your request regarding the timeline for claims submission. In response to your questions:

1. Time required (days) for the department to process a clean claim submitted electronically.
Response: A clean claim submitted electronically can be processed within 7-10 workdays.
2. Time required (days) for the department to process a clean submitted on paper.
Response: A clean claim submitted hardcopy with no review of medical support documentation can be processed within 14-21 workdays.

If you have additional questions, please contact Mr. David Giesen at 803.898.0271.

Sincerely,

Melanie "Bz" Giese, RN
Deputy Director

MGMW