

From: Beard, Rene <rbeard@aging.sc.gov>
To: Kester, Tonykester@aging.sc.gov
Date: 12/3/2014 8:40:29 AM
Subject: RE: State inquiry - I&R/A database management

Hi Tony,

My answers to NASUADs questions are in blue.

You may want to tweak the answer to #4.

Please let me know if you need or want any additional information.

Rene

1. Does your state contract with an entity to keep I&R/A resource database records validated and updated?
In South Carolina, the I&R/A resource database records (SC Access) are updated through the State Unit on Aging (Lieutenant Governor's Office on Aging).
2. If yes, please indicate what type of entity is contracted to provide this service (for example, a AAA, ADRC, or 2-1-1)
N/A
3. If resource database updating is not contracted out, please describe how your state manages the validation and updating of provider records. For example, do you have ADRC staff dedicated to this activity? Does your agency have Certified Resource Specialist staff?
The Lieutenant Governor's Office on Aging manages the database for the entire state. The SC Access staff (ranging from 1-4 employees since 2007) are dedicated to this activity. Through networking, outreach, and working with the ADRCs, the SC Access staff identifies new providers that need to be added to the database. This staff is also responsible for all updates and edits. Through a rotating cycle, existing database providers are contacted to update their information. The LGOA strives to have all SC Access staff to become a CRS.
4. How does your state fund the updating of your I&R/A resource database?
Funding for SC Access comes from Title III, as well as various grants that have passed through the LGOA.

Rene Beard
Program Manager
Community Support
South Carolina Lieutenant Governor's Office on Aging
1301 Gervais Street, Suite 350
Columbia, SC 29201
Phone 803-734-9918 Fax 803-734-9886
rbeard@aging.sc.gov

CONFIDENTIALITY NOTICE: This electronic email may contain information that is privileged, confidential, and/or otherwise protected from disclosure to anyone other than its intended recipient(s). Any dissemination or use of this electronic mail or its contents by persons other than the intended recipient(s) is strictly prohibited. If you have received this communication in error, please notify the sender immediately by reply email so that we may correct our internal records. Please then delete the original message.

From: Kester, Tony
Sent: Monday, December 01, 2014 10:52 AM
To: Beard, Rene
Subject: FW: State inquiry - I&R/A database management

Tony Kester
Aging Director
South Carolina Lieutenant Governor's Office on Aging

1301 Gervais Street, Suite 350
Columbia, SC 29201
Phone 803-734-9910, Fax 803-734-9886
kester@aging.sc.gov

CONFIDENTIALITY NOTICE: This electronic email may contain information that is privileged, confidential, and/or otherwise protected from disclosure to anyone other than its intended recipient(s). Any dissemination or use of this electronic mail or its contents by persons other than the intended recipient(s) is strictly prohibited. If you have received this communication in error, please notify the sender immediately by reply email so that we may correct our internal records. Please then delete the original message.

From: Nanette Relave [<mailto:NRelave@nasuad.org>]
Sent: Monday, December 01, 2014 10:39 AM
To: @nasua
Subject: State inquiry - I&R/A database management



All recipients are Bcc'd

Good morning,

On behalf of a member, we are seeking information on how states manage the updating of Information & Referral/Assistance (I&R/A) provider records in their I&R/A resource database (such as the database that serves the state's ADRC system). Please see the questions below:

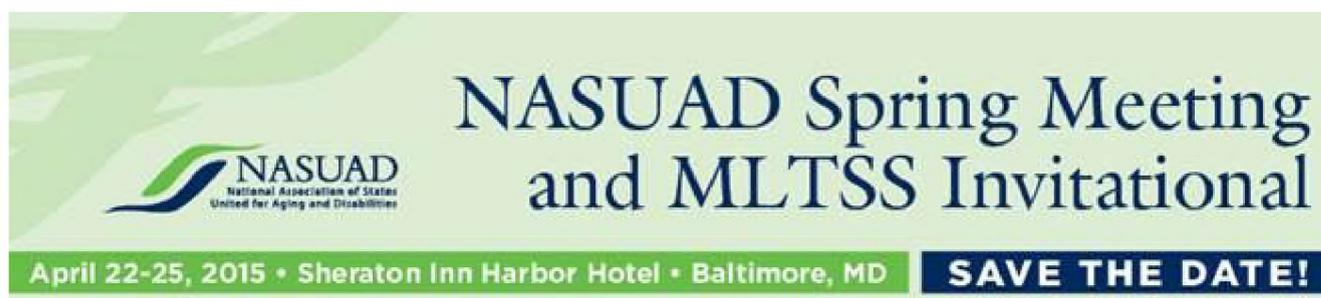
1. Does your state contract with an entity to keep I&R/A resource database records validated and updated?
2. If yes, please indicate what type of entity is contracted to provide this service (for example, a AAA, ADRC, or 2-1-1)
3. If resource database updating is not contracted out, please describe how your state manages the validation and updating of provider records. For example, do you have ADRC staff dedicated to this activity? Does your agency have Certified Resource Specialist staff?
4. How does your state fund the updating of your I&R/A resource database?

We appreciate your assistance and support to your peers. Please send any responses to nrelave@nasuad.org. Please feel free to contact me with any questions.

Thank you,

Nanette

Nanette Relave, MSW
Director, National I&R Support Center
National Association of States United for Aging and Disabilities
1201 15th St., NW, Ste. 350
Washington, DC 20005
202-898-2578
nrelave@nasuad.org





Save the Date!
August 31–September 3, 2015

Washington Hilton Hotel
Washington, DC

