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Subject: Vision 2025 is here

Attachments: ACOSS Vision 2025 Blog Post 4 27 15.doc

Dear Colleague:

Embarking on its 80th Anniversary of being a key piece of the Nation's fabric, Carolyn W. Colvin, Acting Commissioner of Social Security, yesterday officially released *Vision 2025*. The vision will serve as a "North Star" to guide Social Security and show how the agency will accomplish and deliver three key priorities: superior customer experience, exceptional employees, and an innovative organization over the next decade and beyond.

Vision 2025 reflects Social Security's full commitment—now and in the future—to offering customers choices in how they do business with us. This commitment includes sustaining a field office structure that provides face-to-face service and is responsive to members of the public who need or prefer face-to-face service.

For more information, you can access the Social Security *Vision 2025* interactive website at www.socialsecurity.gov/vision2025. While there sign up to receive automatic updates and we'll notify you as we provide updates.

We also ask that you help us, by sharing our vision for the future, among your members, associates, and colleagues. To do so we've provided the attached blog post from Acting Commissioner Carolyn W. Colvin, to use on your website blog, newsletters, or through your other social media channels.

We invite you to also [share on Facebook](#) or [retweet on Twitter](#) the following posts, using #ssa2025.

- Social Security has launched Vision 2025! Check it out: <http://go.usa.gov/3ZBCu>. #ssa2025
- Did you share your ideas with @SocialSecurity for Vision 2025? Be sure to check out their vision at <http://go.usa.gov/3ZBCu>. #ssa2025

We look forward to working with you to help us provide the best possible service to our customers in the coming years.

As always, thank you for your continued support!

Sincerely,

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