

**From:** Marisa Crawford <mcrawf@gov.sc.gov>  
**To:** Marcia.Adams@SCDMV.net; Marcia.Adams@SCDMV.net  
**Date:** 3/1/2004 10:44:12 AM  
**Subject:** RE: Sale of property

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Eddie said to begin as soon as practical. I'm not sure what that means, but I guess it means move forward.

Marisa Joye Crawford  
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>>> "Adams, Marcia S" <Marcia.Adams@SCDMV.net> 2/26/2004 10:07:50 AM  
>>>

Marisa,  
Hospice is in the process of sending us an official intent to purchase the

property. The process for the state is as if follows:

1. DMV must declare to the Budget and Control Board that the property is surplus.

2. The Budget and Control Board will do a needs search of other

state entities to make sure that the property cannot be used by any other agency.

3. The Board will then approve that the property can be surveyed

and sold. They also approve the disposition of the funds from the proceeds of the sale if not already indicated in legislation.

Do you want us to officially begin the process with the Board after we receive the letter from Hospice?

Also, I would like to ask for your help in another area. The uninsured motorist database will be functional by mid-March. There will be many changes for our customers when the database is operational. We will be able to detect uninsured motorists much more easily and that translates into higher fines and penalties for those who have been previously driving uninsured. It also means that customers who like to "shop around" for insurance may be faced with some letters that they have not previously seen.

By law, insurance companies will have to report to DMV mid-term cancellations (ie - those can happen for customers who change companies for

lower rates). DMV then has to send the customer a letter to confirm insurance. By law, the customer must take the letter to his insurance company to verify insurance. The company then notifies DMV. The customer has 45 days to complete the process. If the customer has not completed the process within the 45 days, he will go under suspension. I have rambled through the whole process to illustrate how frustrating this may be to customers who are uninformed. That frustration leads to negative views of

the DMV, etc. In order to avoid this, many states have launched various PR programs to inform customers of changes. DMV has been working with an insurance group to come up with some publicity ideas. Beth has been a part of that group, and I think that she could use some help if you are willing and have the time. One of the insurers has a videotape of a piece that was done in Georgia and shown on most of the major local news channels. It is pretty well done, and we thought that we could do something similar. Even though the system will be available for use in March, most insurers will not begin to use the system until May so we have a little time for the PR. What are your thoughts?

-----Original Message-----

From: Marisa Crawford [mailto:[mcrawf@gov.sc.gov](mailto:mcrawf@gov.sc.gov)]  
Sent: Wednesday, February 18, 2004 4:47 PM  
To: Adams\_MarciaS@scdps.state.sc.us  
Subject: Sale of property

Where are we on getting an appraisal of the property in Charleston?

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