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**From:** Cp <cp.berry.berry@gmail.com>  
**Sent:** Thursday, October 30, 2014 3:14 PM  
**To:** Wilson, Carrie  
**Cc:** Cp; Nanney, Timothy; Coker, Sharon; problem@sctax.org; Haley, Nikki  
**Subject:** Re: Complaint: tax payer Cheryl Berry

I have no problems seeking a court order and other restitution. You can expect this. Or you can check with SC DOR and discuss why their systems are flawed and report erroneous information.

Thank you for suggesting the court order. I have contacted the State's Attorney General's office, and am copying the Governor to this email.

Pardon any typos...sent from on the go!

> On Oct 30, 2014, at 3:09 PM, Wilson, Carrie <cawilson@greenvillecounty.org> wrote:

>

> Ms. Berry,

>

> As recorders of public records, the Register of Deeds office does not report, collect, or enforce. Recordings such as liens appear on your credit report as they perform their own research and gather information from all public records. We only record documents which are sent to us and cannot remove anything once it is on public record unless directed to do so by a court order.

>

> If you have a dispute with an entry to your credit report you must contact the agency which submitted the document to us for recording for further information.

> State Tax Lien: SC Department of Revenue 1-864-241-1200 Federal Tax

> Lien IRS 1-800-913-6050

>

> The erroneous information on your credit report must be disputed with the credit bureau by contacting them and sometimes involves sending them information which demonstrates that the entry is not warranted. While you may print copies of the documents from our website or request we send them to you, we cannot contact the credit bureaus on your behalf nor can we verify if the information is erroneous as we act only as the recording office.

>

> I apologize you are going through this difficult situation. Again, I hope the information above helps in understanding our role as a recording office.

>

> Thank you,

>

> -----Original Message-----

> From: Cp [mailto:cp.berry.berry@gmail.com]

> Sent: Thursday, October 30, 2014 2:54 PM

> To: Wilson, Carrie

> Cc: cp.berry.berry@gmail.com; Nanney, Timothy

> Subject: Re: Complaint: tax payer Cheryl Berry

>

> You all are reporting derogatory information as the result of a State agency error. If the public record reporting the incorrect information is not removed I will seek more serious action against the State of South Carolina and Greenville County.

>  
> Pardon any typos...sent from on the go!  
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>> On Oct 30, 2014, at 2:45 PM, Wilson, Carrie <cawilson@greenvillecounty.org> wrote:  
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>>  
>> Ms. Berry,  
>>  
>> Thank you for your inquiry. The Register of Deeds office is a recording office that records property records and liens, including those sent to us by the SCDOR. We do not report liens to any crediting agency; we simply are responsible for recording those items. Attached is what I found on record. Once the lien is recorded, it will stay on record. However, when we receive the satisfaction of the lien, we will record it as soon as possible and it will show that the lien has been satisfied. I do not see that a satisfaction has been recorded. Perhaps check with SCDOR to make sure they have or will send a satisfaction of the lien so we can put it on record for you as soon as possible.  
>>  
>> Please feel free to check our website periodically to see if the satisfaction has been recorded by going to:  
>> <http://viewer.greenvillecounty.org/countyweb/disclaimer.do>  
>>  
>> SCDOR - Greenville 241-1200  
>>  
>> I hope that information helps!  
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>>  
>> -----Original Message-----  
>> From: Cp [mailto:cp.berry.berry@gmail.com]  
>> Sent: Thursday, October 30, 2014 1:23 PM  
>> To: Nanney, Timothy; problem@sctax.org  
>> Subject: Complaint: tax payer Cheryl Berry  
>>  
>> I have a complaint with the South Carolina Dept of Revenue. I paid my taxes online months ago via the SC DOR website. In September I received a letter that a lien was placed on my property for unpaid taxes. The SC DOR revenue rep said it had been applied incorrectly. In order to have the lien removed I had to pay an additional amount which included court fees. I did that at that time and was ensured a release letter would be sent to the county (Greenville) in which I live. Instead in October a derogatory mark was placed on my public record and credit report by the County Registrars office. I am being asked to provide proof of payment. I have proof by way of my bank records...but again this was paid directly thru the state Tax payment site. I am incredibly upset and want immediate resolution including removing these negative records that are harming my credit report.  
>>  
>> Regards,  
>>  
>> Cheryl Berry  
>> (864) 569-2445  
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