


**DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR**

**ACTION REFERRAL**

TO <i>Jacobs</i>	DATE <i>1-12-09</i>
---------------------	------------------------

<b>DIRECTOR'S USE ONLY</b>	<b>ACTION REQUESTED</b>
1. LOG NUMBER  <b>300376</b>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR   <i>Extend until 1/23/09, Doc attached e-mail. Cleared 1/24/09, letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>1-22-09</i> DATE DUE _____ <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

LINDSEY O. GRAHAM  
SOUTH CAROLINA



200 Russell Senate Office Building  
Washington, DC 20510  
(202) 224-5972

# UNITED STATES SENATE

## Fax Transmittal Sheet

TO: Emma Forkner (803) 898-4515 FAX

FROM: Michelle Bull

DATE: 1-12-2009

COMMENTS: Thank you for your assistance.  
Please let me know if you have any questions.

3 PAGE(S) TO FOLLOW

IF THERE IS ANY PROBLEM RECEIVING THIS FAX, PLEASE  
CALL (803) 933-0112.

**Confidentiality:** This message is intended solely for the use of the addressee and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient or the person responsible for delivering it to the recipient, you are put on notice that any dissemination, distributing or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by phone and return the original message at the address via U.S. Postal Service. Thank you.

508 HAMPTON STREET  
SUITE 202  
COLUMBIA, SC 29201  
(803) 893-0712

401 WEST EVANS STREET  
SUITE 2208  
FLORENCE, SC 29501  
(843) 688-1505

101 EAST WASHINGTON STREET  
SUITE 220  
GREENWALL, SC 29601  
(864) 250-1417

530 JOHNS DODGE BOULEVARD  
SUITE 202  
MOUNT PLEASANT, SC 29504  
(843) 648-5867

140 EAST MAIN STREET  
SUITE 110  
ROCK HILL, SC 29730  
(803) 386-2076

126 EAGLES NEST DRIVE  
SUITE B  
SIMPSON, SC 29678  
(803) 386-2076

01/12/2009 01:08PM

01/12/2009 14:09 FAX 8038330957

SEN. L. GRAHAM COLA

☒ 002

LINDSEY O. GRAHAM  
SOUTH CAROLINA



200 RUSSELL SENATE OFFICE BUILDING  
WASHINGTON, DC 20510  
(202) 224-6972

## UNITED STATES SENATE

January 8, 2009

Ms. Emma Forkner  
Director  
SC Department of Health and Human Services  
PO Box 8206  
Columbia, SC 29202-8206

RE: Charlie Childers, Jr.  
SSN: 248-48-3592

Dear Emma:

The attached letter concerns an issue outside my official jurisdiction. Therefore, as a courtesy to my constituent, I am sending this correspondence to your attention.

Thank you for your attention to this matter. I ask that you respond directly to the individual.

Sincerely,

A handwritten signature in dark ink, appearing to read "L. Graham".

Lindsey O. Graham  
United States Senator

LOG/mbb

Enclosure

508 HAMPTON STREET  
Suite 202  
COLUMBIA, SC 29201  
(803) 883-0112

401 WEST EVANS STREET  
SUITE 228B  
FLORENCE, SC 29501  
(843) 669-1505

101 EAST WASHINGTON STREET  
Suite 220  
GREENVILLE, SC 29601  
(864) 250-1417

530 JOHNNIE DODDS BOULEVARD  
Suite 202  
MOUNT PLEASANT, SC 29464  
(843) 849-3897

140 EAST MAIN STREET  
Suite 110  
ROCK HILL, SC 29730  
(803) 365-2828

136 EAGLES NEST DRIVE  
Suite B  
SAWEEA, SC 29678  
(804) 898-3530

01/12/2009 01:08PM

JAN 05 2009

## Senator Lindsey O. Graham

United States Senate

290 Russell Senate Office Building  
Washington, D.C. 20510  
(202)224-5972  
(202)224-3808 Fax101 E. Washington St.  
Suite #220  
Greenville, SC 29601  
(864)250-1417  
(864)250-4322 Fax

By providing the following information below and signing this form, I hereby authorize the appropriate agency to furnish the office of Senator Lindsey Graham information pertaining to my claim or request. This authorization is in accordance with the *Privacy Protection Act of 1974*.

Name: Charlie Childers Jr Phone: 803-791-3856Address: 251 Ballpark Rd.City: Greeter State: S.C. Zip: 29600Social Security Number: 248-48-3592

In the space below, briefly describe the problems that you are experiencing and explain exactly what you would like Senator Graham to do on your behalf. Without this information, it will be impossible for Senator Graham to adequately assist you. (If you need more space, please use the back of this form.)

Signed: Paul Childers Date: 11/10/9  
for Charlie Childers

Note: Those requesting assistance from Senator Graham should note that if they are represented by an attorney, the attorney should be advised that you have contacted our office. If represented by an attorney, please give the attorney's name:

Please return to:

Senator Lindsey Graham  
101 E. Washington St.  
Suite #220  
Greenville, SC 29601

Dear Mr. Graham,

I'm writing this letter concerning my husband Charlie Childers Jr. He was born may 13,1934 He has lewy body dementia and this is the 2nd time he's been sent to a nursing facility he can't walk or get out of bed or go to the bathroom on his own. Back in march of 2008 I applied for Medicaid they turned him down but didn't say why now I've applied again and they said this time he was declined because he has over \$2000 in cash value of his life insurance policy. I would gladly sign this over to them but I keep contacting them trying to talk to them and all I get is their voice mail. He is at heartland of Columbia on Forest drive all the workers and doctors there have told me he will never be able to go home, but I can't keep him there if he's not on Medicaid. I am on disability thanks to your assistance and he only draws social security also. I have a bad back and if they do send him home I don't know how I will be able to handle him I have no help and not enough money to pay someone to come and help me. I'd appreciate it if you would check into this for me. I would be willing to do anything I can to get him on Medicaid. His name is Charlie Childers Jr. ss number 248-48-3592. I've applied through the office of Medicaid at richland memorial hospital. Thorough Melissa Summers in admissions but she said she had to turn it over to someone else who knows more about this. Anything you can go would be greatly appreciated.

Again thanks for your help.

Shirley Childers wife of Charlie Childers Jr.

**From:** Lena Girgis  
**To:** Brenda James; Jan Polatty; Jennifer Lynch  
**Date:** 1/22/2009 11:15 am  
**Subject:** Re: Fwd: extension for LOG 0376

Alicia said the due date for Log 0376 can be extended until tomorrow.

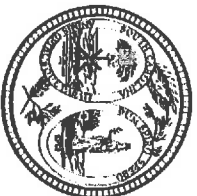
>>> Alicia Jacobs 1/22/2009 11:14 AM >>>  
Yes

>>> Lena Girgis 1/22/2009 10:41 AM >>>  
Is this ok with you?

>>> Jennifer Lynch 1/21/2009 4:34 PM >>>  
Could we get an extension on this log until Friday? It's due Thursday, but I'm working with Jim Hampton (he's reviewing it) and he said he would be able to let me know something on Friday. This is a really messy case.

Thanks!!!

Jennifer Lynch  
Supervisor, Division of Constituent Services  
Department of Health and Human Services  
(803) 898-3965  
(803) 255-8350 FAX  
lynchjen@scdhhs.gov



Log # 0376  
✓

*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Emma Forkner  
Director

January 26, 2009

The Honorable Nikki G. Setzler  
Member, South Carolina Senate  
District No. 26 – Aiken, Lexington & Saluda Counties  
510 Gressette Building  
Columbia, South Carolina 29201

Dear Senator Setzler:

Thank you for contacting our agency on behalf of Mrs. Shirley Childers regarding Medicaid eligibility and the healthcare needs of her husband, Mr. Charlie Childers, Jr.

A member of our staff has been in direct contact with Mrs. Childers regarding the rules and regulations governing the Medicaid program. We are currently reviewing Mr. Childers' application, and will contact Mr. and Mrs. Childers as soon as a decision is made. We also provided Mrs. Childers with a contact person to call should she have additional questions.

Thank you for your continued interest and support of the South Carolina Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,

A handwritten signature in cursive script, appearing to read "Emma Forkner".

Emma Forkner  
Director

EF/jcl



*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Emma Forkner  
Director

January 26, 2009

Mrs. Shirley Childers  
251 Ballpark Road  
Gaston, South Carolina 29052

Dear Mrs. Childers:

Senator Lindsey Graham and Senator Nikki Setzler contacted our agency on your behalf regarding assistance with your husband, Mr. Charlie Childers, Jr., and his healthcare needs.

Mr. Childers' March 2008 application for Medicaid's Nursing Home program was denied because his countable resources exceeded the allowable limit for the program. Mr. Childers' has since re-applied and Mr. Jim Hampton, Richland County Eligibility Supervisor, is currently reviewing both the previous and new applications to determine if additional information is needed in order to make an eligibility determination. Mr. Hampton has been in recent contact with you regarding the status of your husband's application and will notify you shortly if additional information is needed. Please be assured that we will do everything possible to expedite the application and provide you with a decision as soon as possible.

We apologize for any confusion or inconvenience our eligibility process may have caused you and your family. If you have any questions about Medicaid's Nursing Home program, please contact Mr. Hampton at (803) 714-7561, and he will be happy to assist you.

Sincerely,

A handwritten signature in cursive script that reads "Alicia Jacobs".

Alicia Jacobs  
Deputy Director

AJ/cl

C: Mr. Jim Hampton, Richland County Local Eligibility Processing



Ref. Log 0376 ✓

**From:** Lena Girgis  
**To:** [dgt@scstatehouse.net](mailto:dgt@scstatehouse.net)  
**Date:** 2/4/2009 11:17 AM  
**Subject:** Constituent Issue from Representative Ott

Dear Ms. Tinsley:

Thank you for contacting our agency on behalf of Mr. and Mrs. Charlie Childers Jr. regarding their concerns about Mr. Childers' Medicaid eligibility.

A member of our staff has been in direct contact with Mrs. Childers, and we were pleased to address her questions and concerns. We have provided Mrs. Childers with a contact in our office, as well as the contact information to the supervisor at our Richland County office.

If we may be of further assistance on this or any other matter, please do not hesitate to contact us.

Lena A. Girgis  
Medicaid Eligibility & Beneficiary Services  
SCDHHS  
1801 Main Street  
Columbia, SC 29201  
(803) 898-2502  
(803) 255-8235 FAX

**From:** Lena Girgis  
**To:** dgt@scstatehouse.net  
**Date:** 2/4/2009 11:17 AM  
**Subject:** Constituent Issue from Representative Ott

Dear Ms. Tinsley:

Thank you for contacting our agency on behalf of Mr. and Mrs. Charlie Childers Jr. regarding their concerns about Mr. Childers' Medicaid eligibility.

A member of our staff has been in direct contact with Mrs. Childers, and we were pleased to address her questions and concerns. We have provided Mrs. Childers with a contact in our office, as well as the contact information to the supervisor at our Richland County office.

If we may be of further assistance on this or any other matter, please do not hesitate to contact us.

Lena A. Girgis  
Medicaid Eligibility & Beneficiary Services  
SCDHHS  
1801 Main Street  
Columbia, SC 29201  
(803) 898-2502  
(803) 255-8235 FAX

**From:** Lena Girgis  
**To:** Jennifer Lynch  
**Date:** 2/4/2009 11:16 AM  
**Subject:** Re: Childers-Log 0376

Thank you.

>>> Jennifer Lynch 2/4/2009 11:16 AM >>>

It should be fine since we don't give any identifying information other than the name.

Jennifer Lynch  
Supervisor, Division of Constituent Services  
Department of Health and Human Services  
(803) 898-3965  
(803) 255-8350 FAX  
[lynchjen@scdhhs.gov](mailto:lynchjen@scdhhs.gov)

>>> Lena Girgis 2/4/2009 11:03 AM >>>

Wait! Before I email this, is this against HIPAA regs since the email isn't to an in house group wise address? If so, I'm going to have call her back and get a fax number. I'm not trying to be a pain, but I don't want to get in trouble.. Do we do this regularly? If so, I'll email it.

Thanks.

>>> Jennifer Lynch 2/4/2009 10:56 AM >>>

Thanks, then I will add to the file and close again...

Jennifer Lynch  
Supervisor, Division of Constituent Services  
Department of Health and Human Services  
(803) 898-3965  
(803) 255-8350 FAX  
[lynchjen@scdhhs.gov](mailto:lynchjen@scdhhs.gov)

>>> Lena Girgis 2/4/2009 10:52 AM >>>

Thank you. I'm going to bc you and Bryan on the email. Thanks.

>>> Jennifer Lynch 2/4/2009 10:52 AM >>>

Oh sorry, I think her since she gave you her email.

Jennifer Lynch  
Supervisor, Division of Constituent Services  
Department of Health and Human Services  
(803) 898-3965  
(803) 255-8350 FAX  
[lynchjen@scdhhs.gov](mailto:lynchjen@scdhhs.gov)

>>> Lena Girgis 2/4/2009 10:51 AM >>>

Thank you ma'am. Should I address the letter to her or to Rep. Ott?

>>> Jennifer Lynch 2/4/2009 10:50 AM >>>

Looks good, I made some changes that are in red. Thanks.

Jennifer Lynch  
Supervisor, Division of Constituent Services  
Department of Health and Human Services  
(803) 898-3965  
(803) 255-8350 FAX  
[lynchjen@scdhhs.gov](mailto:lynchjen@scdhhs.gov)

>>> Lena Girgis 2/4/2009 10:40 AM >>>

The letter was sent from Donna Tinsley in Representative Ott's office. She would like an email sent to her saying that we have taken care and closed out the Childers' case so that she can give it to Rep. Ott. I've got her email as [ddt@scstatehouse.net](mailto:ddt@scstatehouse.net). I'll be happy to send the email or someone will help me draft it. I'll copy you all and Bryan.

How does this sound:

Dear Ms. Tinsley:

Thank you for contacting our agency on behalf of Mr. and Mrs. Charlie Childers Jr. regarding his concerns about Medicaid eligibility. **(We didn't do a letter to Graham. I wasn't sure if I could tell them that it was an NH application. I'm looking at his letter and I don't see where his wife said that they applied for NH coverage).**

A member of our staff has been in direct contact with Mrs. Childers, and we were pleased to address her questions and concerns. We have provided Mrs. Childers with a contact in our office, as well as, the contact information to the supervisor at our Richland County office.

If we may be of further assistance on this or any other matter, please do not hesitate to contact us.

>>

Please don't hesitate to make any corrections that you think are necessary. I also don't know if I should address it to Ms. Tinsley or Rep. Ott. What do you think? Thanks for your help!

Lena

>>> Jennifer Lynch 2/4/2009 9:07 AM >>>

Did you get a letter from Rep. Ott and Smith? Ott's # is 803-734-2998. Let me know if you want me to draft up a response.

Jennifer Lynch  
Supervisor, Division of Constituent Services  
Department of Health and Human Services  
(803) 898-3965  
(803) 255-8350 FAX  
[lynchjen@scdhhs.gov](mailto:lynchjen@scdhhs.gov)

>>> Lena Girgis 2/4/2009 8:57 AM >>>

Do you all have the general number for Rep. Ott's office or Rep. Smith's office? I don't want to call them, but I do need to find out if they want a response. Thanks.

>>> Jennifer Lynch 2/4/2009 8:55 AM >>>

Yes, this was approved after the original letter was mailed out. The family is aware of coverage. Thanks!

Jennifer Lynch  
Supervisor, Division of Constituent Services  
Department of Health and Human Services  
(803) 898-3965  
(803) 255-8350 FAX  
[lynchjen@scdhhs.gov](mailto:lynchjen@scdhhs.gov)

>>> Constituent Services 2/3/2009 2:26 PM >>>

Lena, I've given all to Jenny since she handled the 1st inquiry on Mr. Childers (log # 0376). Denise

>>> Lena Girgis 2/3/2009 11:00 AM >>>

We've gotten another inquiry on Charlie Childers. The letter is addressed: Dear Mr. Ott, so I'm assuming that is Rep. Harry Ott, but I'm not sure because when it prints, it prints out James E. Smith's name on top.

I just looked in MEDES and Mr. Childers is open. Can we double check, and call the family? I've attached the fax. I don't even know who to call to ask if they want a response! Take a look and see what I mean. Thanks.

>>> "Fax" <[fax@scdhhs.gov](mailto:fax@scdhhs.gov)> 2/3/2009 10:27 AM >>>

This message was received via FAXCOM, a product from Biscom Inc. <http://www.biscom.com/>

-----Fax Reception Report-----

Received Time: 02/03/2009 10:17  
Result: OK  
Description: All pages received OK  
Result Code: 0000  
Pages Received: 1  
Remote TSI: 803 734 0075  
Connect Time: 9 minutes, 20 seconds  
Routing ID: 8235  
Caller ID:  
Unique ID: DHHSBUREAUOFIT\_0902031527070924  
Fax Line: 1  
Fax Server: 127.0.0.1

The fax is included as a TIF image attachment

**From:** "DONNA TINSLEY" <DGT@scstatehouse.net>  
**To:** "Lena Girgis" <GIRGIS@scdhs.gov>  
**Date:** 2/4/2009 11:20 AM  
**Subject:** Re: Constituent Issue from Representative Ott

On behalf of Representative Harry Ott, thank you for assisting the Childers. I will be sure that Representative Ott receives a copy of your e-mail response.

Thank you.

Donna Glenn Tinsley  
SC House of Representatives  
P.O. Box 11867  
Columbia, SC 29211  
803.734.9973  
335 Solomon Blatt Building  
dgt@scstatehouse.net

Fax number

Rep. Harry Ott? Richmond

Reference Log 0376

Dear Mr. Ott

I'm writing this letter concerning my husband Charlie Childers Jr. He was born may 13, 1934 He has lewy body dementia and this is the 2nd time he's been sent to a nursing facility he can't walk or get out of bed or go to the bathroom on his own. Back in march of 2008 I applied for Medicaid they turned him down but didn't say why now I've applied again and they said this time he was declined because he has over \$2000 in cash value of his life insurance policy. I would gladly sign this over to them but I keep contacting them trying to talk to them and all I get is their voice mail. He is at heartland of Columbia on Forest drive all the workers and doctors there have told me he will never be able to go home, but I can't keep him there if he's not on Medicaid. I am on disability thanks to your assistance and he only draws social security also. I have a bad back and if they do send him home I don't know how I will be able to handle him I have no help and not enough money to pay someone to come and help me. I'd appreciate it if you would check into this for me. I would be willing to do anything I can to get him on Medicaid. His name is Charlie Childers Jr. ss number 248-48-3592. I've applied through the office of Medicaid at Trichland memorial hospital. Through Melissa Summers in admissions but she said she had to turn it over to someone else who knows more about this. Anything you can go would be greatly appreciated. Again thanks for your help.

Shirley Childers wife of Charlie Childers Jr.

Charlie Childers Jr.  
931 Baker Jack Rd.

James Smith  
734-2997 Ott  
phone: 734-2998 Ott  
secretary

Also for J.E.

Who fixed this? →

Rep. Ott Just 2305-3

\* spoke M Donna Tinsley

Need W/ info response?  
Maimed  
Quinn Post 898-2346  
1-29

James E. Smith  
734-0075  
before 1-29  
fax 355-8235

Anna Ott as before  
1-29  
Maimed  
Quinn Post 898-2346  
1-29

~~1-29~~

\* called both Ott's  
Neither office knows → Rep. Ott's  
secretary sent me to Shirley