

From: Pitts, Ted
To: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 11/5/2012 12:47:37 PM
Subject: FW: Possible Security Issue re job applicant ~ Website email from Mark Kirby

From: Adams, Marcia
Sent: Friday, November 02, 2012 11:57 AM
To: Joel Lourie
Cc: Pitts, Ted
Subject: RE: Possible Security Issue re job applicant ~ Website email from Mark Kirby

Ms. Neal,
We are looking into this currently. We will help this customer and will be back in touch with you to provide additional information.

Thanks,
Marcia Adams



Marcia S. Adams
Executive Director | SC Budget & Control Board
1200 Senate Street | Columbia, SC 29201 | Office: (803) 734-2320

From: Joel Lourie [<mailto:JoelLourie@scsenate.gov>]
Sent: Friday, November 02, 2012 11:44 AM
To: Adams, Marcia; Pitts, Ted; Veldran, Katherine
Cc: 'markkirbysc@bellsouth.net'
Subject: FW: Possible Security Issue re job applicant ~ Website email from Mark Kirby

Please see the email below from a concerned constituent who would like this security issue made aware to the state's human resource department and the Governor's office. Please do not hesitate to contact me if you have any information.

Take care,

Michele Neal
Senator Joel Lourie's office
P. O. Box 142
Suite 601 Gressette Building
Columbia, SC 29202
803-212-6116

From: markkirbysc@bellsouth.net [<mailto:markkirbysc@bellsouth.net>]
Sent: Friday, November 02, 2012 11:22 AM

The State of SC , Dept. of Human Resources, has an on line system where people can fill out an application and submit those electronically for jobs. I used the system to apply for many state jobs. I decided I wanted to delete my account and application through SCDHR. I used the delete application button, and my application was deleted. After the SCDHR incident, I was worried about my confidential data so I went back to the site. The application was not there. But -when I went to see jobs I had applied for (about 45 over the past 5 years) - every single one had a copy of my application so there (view application function) are basically 45 copies of my confidential application information floating around in a database not controlled by the State of SC. I contacted SCDHR and was told those applications COULD NOT be deleted, and that the data was totally secure. I was also told the State did not handle that, it was through a private company called "Governmentjobs.com" and "Neogov.com". I was told to call them to see if they could delete the 45 copies of my application. I called them, and discussed the issue with a customer service rep. They said there was no way to delete the info, but they would have someone contact me (no one did). I asked about the security and told them I was told the information was totally secure and the rep told me " no data can be toally secure, a hacker can always gain access if they know how" (I agree, that is true). So here are the issues: 1. I was never told and no where on the site did I see where it said the information I provided was going to a private company, and not the State of South Carolina. 2. The site does not warn anyone, that your infomation cannot be totally deleted once it is submitted. 3. It appears everyone who has ever used that site, no matter how long ago it was, has copies of their applications floating around in a data base (with internet access) for years and years. 4. If someone were to hack into the SCDHR application data, and combine it with the SCDR, they would have EVERYTHING needed to totally steal someone's identity including; where they went to school, every place they worked, where they work now, how much they make, etc. and all the usual highly confidential information on State applications. This is a serious issue, and needs to be addressed immediately. Everyone who has used the on line application for the State of South Carolina must be able to totally delete their accounts and all related data, for any reason. With the information being handled by a private company and not the State of SC, it is even more serious in my opinion. I deliberately did not apply to any on line job sites, because I did not want to provide my confidential information to some private company. Please see what can be done. I do not want another serious confidential data problem to pop up for our Governor, the state, or people in our state. This needs immediate attention. Thank you. Mark

Mark Kirby
12 Churchill Circle
Columbia, SC 29206