

From: Symmes, Brian <BrianSymmes@gov.sc.gov>
To: Adams, ChaneyChaneyAdams@gov.sc.gov
CC: Moore, CamlinCamlinMoore@gov.sc.gov
Date: 4/4/2016 6:58:59 PM
Subject: Re: Test Message - Comcast To Build Customer Experience Center Of Excellence In North Charleston

Sticking with a 9:50 release time.

Sent from my iPhone

On Apr 4, 2016, at 6:23 PM, Adams, Chaney <ChaneyAdams@gov.sc.gov> wrote:

Yes.

On Apr 4, 2016, at 6:04 PM, Godfrey, Rob <RobGodfrey@gov.sc.gov> wrote:

Chaney/Camlin - will y'all handle getting this out?

Rob Godfrey
Office of Gov. Nikki Haley

On Apr 4, 2016, at 4:17 PM, Symmes, Brian <BrianSymmes@gov.sc.gov> wrote:

I've saved this as a draft in iContact, so all someone needs to do is hit send tomorrow morning. The time is currently set for 9:50 AM, but it's going to be in the Post and Courier's print edition in the morning, so I'm trying to push commerce to send it at 9.

I'll let you all know when I hear back from commerce on the finalized time.

From: SC Gov News [<mailto:govnews@gov.sc.gov>]
Sent: Monday, April 04, 2016 5:16 PM
To: Symmes, Brian
Subject: Test Message - Comcast To Build Customer Experience Center Of Excellence In North Charleston

April 5, 2016
For immediate release
Contact: Brian Symmes, 803-673-9437
BrianSymmes@gov.sc.gov

Comcast To Build Customer Experience Center Of Excellence In North Charleston

80,000-Square-Foot Facility On 17 Acres Key Part Of Comcast's Nationwide Customer Experience Transformation

COLUMBIA, S.C. – Comcast announced today that it is establishing a new customer service and technical support Center of Excellence in Charleston County. The \$21.4 million facility will house more than 550 new employees.

These employees will specialize in providing support for Comcast customers who have the X1 entertainment operating system, high-speed Internet and digital telephone services.

Situated alongside Interstate 26 in the Ingleside Plantation development, the new 80,000-square-foot facility is anticipated to be fully operational in the second half of 2016. The new facility will be located at 3450 Ingleside Boulevard near U.S. Route 78 in North Charleston.

With today's announcement, Comcast will eventually employ more than 800 local employees. In addition to the new center, Comcast also operates a 5,000 square-foot Xfinity Customer Center in North Charleston that opened in January 2015.

Comcast has made hundreds of millions of dollars' worth of investments in its technology, its employee base, and in bridging the digital divide in greater Charleston.

Hiring for the new jobs is expected to begin in the second half of 2016. Those looking to join the Comcast team should visit the company's [careers page online](#). For more information on the company, visit www.corporate.comcast.com.

QUOTES

"By bringing more than 550 new jobs to North Charleston, Comcast continues to support the region's robust economic development while making great strides to improve the customer experience. Today's announcement marks an exciting new chapter in our positive and long-standing partnership with the Charleston community." –Comcast Regional SVP Doug Guthrie

"South Carolina is quickly becoming known as one of the best places in the world to do business for companies in every industry. Comcast's decision to build a new facility here and to create more than 550 new jobs in Charleston is another huge win for our customer service industry and proves what so many already know - that South Carolinians are up to the task of doing any job they are asked to do." –Gov. Nikki Haley

"More than just a leader in the manufacturing renaissance, South Carolina has also become a hub for office and customer service-related operations. Today's announcement by Comcast is further proof of that and a testament to the pro-business environment that has been cultivated throughout our state." –Secretary of Commerce Bobby Hitt

"Congratulations to Comcast as they launch this exciting new facility in North Charleston. The quality of workforce is ultimately the greatest test of a community's economic success and viability. Comcast is a world-class communications company, and they have again given us their solid vote of confidence. Charleston County will partner with the company, along with the State of South Carolina and the City of North Charleston to ensure their continued success." –Charleston County Council Chairman Elliott Summey

"There are few companies with the robust, worldwide brand recognition of Comcast, and today, we can proudly say that they are expanding their presence in the City of North Charleston by committing to more than 550 jobs. Not only will Comcast employ hundreds in our community, but they will be a catalyst within the greater Ingleside development, furthering economic development in that portion of the City. For that, we are thankful. We proudly welcome Comcast to North Charleston and commit to remaining a city that exemplifies business friendliness." –City of North Charleston Mayor Keith Summey

FIVE FAST FACTS

- Comcast is establishing a new customer service and technical support center in Charleston County.
- \$21.4 million facility to create more than 550 new jobs.
- To house its new operations, the company is constructing an 80,000-square-foot facility alongside Interstate 26 in the Ingleside Plantation development.
- Comcast is a global media and technology company with two primary businesses – Comcast Cable and NBCUniversal.
- Those looking to join the Comcast team should visit the company's [careers page online](#).

About Comcast Corporation:

Comcast Corporation (Nasdaq: CMCSA, CMCSK) is a global media and technology company with two primary businesses, Comcast Cable and NBCUniversal. Comcast Cable is the nation's largest video, high-speed Internet and phone provider to residential customers under the XFINITY brand as well as to businesses. Comcast has invested in technology to build a sophisticated network that delivers the fastest broadband speeds, and brings customers personalized video, communications and home management offerings. Comcast Corporation is a global media and technology company.

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