

From: Adams, Marcia S.

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Date: 7/23/2002 2:44:11 PM

Subject: RE: Cutover Call Procedures

I didn't mention the day - tomorrow, July 24. Thanks

-----Original Message-----

From: Adams, Marcia S.

Sent: Tuesday, July 23, 2002 2:30 PM

To: Phelps, Annie L.; Sojourner, Frederick E.; Uswa, Wanda P.; Grant, Beth B.; Madison, Sharon B.; Teal-Hornsby, Amy M.; Magargle, Irene B.; Cockrell, Tracie D.

Subject: Cutover Call Procedures

There will be a meeting at 10:00 in Room 115 at Park Street to review the customer call procedures for the week of July 29 - August 2. Sharon, please bring the packets describing the process. Administrators, please invite Headquarters personnel identified to assist with the process.

Thanks,
Marcia