
From: Cindi Broome <cindibroome@yahoo.com>
Sent: Tuesday, February 23, 2016 2:34 PM
To: Haley, Nikki
Subject: Fw: Appeal Cindi Broome
Attachments: Screenshot_2016-02-22-16-27-45.jpg; 20160210_142913.jpg; 20160210_142905.jpg; 20160210_142905.jpg; 20160210_142846.jpg; Screenshot_2016-02-10-14-21-47.jpg; 20160210_114840.jpg; 1455046391966.jpg; 20160209_133738.jpg; 20160209_133720.jpg; 20160209_133729.jpg; 20160209_133656.jpg; 20160222_163725.jpg

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--- On Tue, 2/23/16, Cindi Broome <cindibroome@yahoo.com> wrote:

> From: Cindi Broome <cindibroome@yahoo.com>
> Subject: Fw: Appeal Cindi Broome
> To: Cstanton@dew.Sc.gov
> Date: Tuesday, February 23, 2016, 2:32 PM
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> --- On Tue, 2/23/16, Cindi Broome <cindibroome@yahoo.com>
> wrote:
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>> From: Cindi Broome <cindibroome@yahoo.com>
>> Subject: Appeal Cindi Broome
>> To: RyRobinson@dew.SC.Gov
>> Cc: Cstanton@dew.SC.Gov
>> Date: Tuesday, February 23, 2016, 2:31 PM Enclosed are my documents
>> to go with my appeal.

>>
>>
>> I was employed by Wyndham, and was terminated while on
> FMLA,
>> on Dec. 22, 2015,
>>
>> First, I was refused Unemployment by Wyndham, due to
> them
>> stating I QUIT. In turn, when I answered the
> refusal, I
>> pertaining to information that I did not quit, I was terminated I
>> was asked to send in the termination
> letter
>> to prove I was fired, and the letter of the doctor
> releasing
>> me to be able to go back to work. Your employee was
> informed
>> several times that I was on FLMA, that I have Doctors notes. Not
>> once did she ask me to send them in. Per conversation on Jan.15th.
>> My scheduled phone interview
> was
>> at 9am. No one called, so after waiting all morning,
> I
>> called at 2pm. This conversation was recorded by
> myself, and
>> can back up my statements. I have several phone conversations, and
>> emails, showing no one tried to
> correct
>> this matter. I am also being penalized through
> unemployment,
>> taking away 10 weeks of benefits. This is all do to
> your
>> employees incompetence. If this is not resolved in a
> timely
>> fashion, I will seek legal representation.
>>
>> Enclosed are my notes from Dr. LA Rochelle, placing me
> out
>> on leave. And proof that I was approved by Wyndham
> for
>> FMLA.
>>
>> My Dr. Appointment was on 10-21, when Dr. LA
> Rochelle
>> approved me for interment leave. During this time, I
> was
>> applying for FMLA with Wyndham. Wyndham was to have
> the
>> outside company, Martix send my Dr. the paper work.
> However
>> it was never received, and I was not informed by
> Matrix.

> > Enclosed you will find a copy from Matrix stating they
 > would
 > > contact me if Dr.s paperwork not received within 10 days. Enclosed
 > > you will also find a letter from
 > the
 > > office manger, Jennifer Hill, that the office never
 > received
 > > the paper work.
 > >
 > > I was instructed by human resources for Wyndham, to reapply. During
 > > this time I worked with the Dr.s
 > office to
 > > ensure that they received it, and with Matrix. My
 > case
 > > worker was on vacation, during this time. And I
 > never
 > > once spoke to her for the 3 months, although I left numerous
 > > messages. I was told by another Matrix
 > staff
 > > member, that they had received all necessary paperwork.
 > This
 > > staff member also informs me to not check in on the
 > App
 > > provided, until I speak with my case worker. (I have
 > this
 > > conservation recorded.) Their was confusion to whether
 > or
 > > not, this would cover back to October 21st since the
 > doctors
 > > note indicates October 21st. I left my case worker
 > several
 > > messages to have this cleared up. Never a responce
 > back.
 > > I took it upon myself to start checking in, since my
 > case
 > > worker was not returning my calls.
 > > Enclosed you will find a screenshot of the app, that
 > was
 > > proved by Matrix. The screenshot shows, at the top
 > in
 > > green, Nov. 09, 2015, APPROVED.
 > >
 > > My work schedule was Thursday -Monday. Wyndham states that I was
 > > out to many unexcused days.
 >
 > > There claims are as follows;
 > > *6-2 tardy. The time clock was broke.
 > > *7-19 tardy. The time clock was broke.
 > > Wyndham changed my times, so they will not have to
 > pay
 > > over time. This is common practice with Wyndham. 95%
 > of

> > the time, I was the first person at work. I would
 > click
 > > in, and Wyndham would inform you later, the clock was broke. The
 > > manger would force me to sign a paper
 > which
 > > would not be correct time i did clocked in. I would
 > be
 > > told, if i did not like this time, i could quit. There
 > is a
 > > class action suit, against Wyndham for changing times
 > and
 > > not paying overtime. There are over 900 employees and
 > ex
 > > employees of Wyndham, in the Myrtle Beach area involved
 > in
 > > class action suit.
 > > It is Wyndham policy, that an employee that is late,
 > is
 > > not be allowed to take a tour that day of tardy.. As
 > can be
 > > shown through Wyndham records, I did take tours on that
 > both
 > > those dates.
 > >
 > > *7-19 absent
 > > *8-3 absent
 > > *8-20 absent
 > >
 > > *10-8,9,10 absent, with Dr.s note. Enclosed. As per Wyndham's
 > > policies, absence of three days requires a
 > doctors
 > > note to return. which was provided and handed in to
 > HR.
 > >
 > > *10-23,24,25,26 absent with Dr.s note. Enclosed. My appointment was
 > > on 10-21. This is the date my Dr. put
 > me on
 > > intermediate leave. However, Matrix never sent
 > paperwork
 > > to Drs office. Enclosed, As stated, Matrix will
 > contact me
 > > if not received within 10 days. By FMLA law, the
 > required
 > > time is 15 days. In which it was received with 15
 > days.
 > > Also enclosed, Dr.s paper work. And letter from
 > office
 > > manger.
 > >
 > > Enclosed you will see, I was approved Nov. 7 for
 > FMLA.
 > >

> > *11-13,14. Absent FMLA denied. I was also out 11-12,15
 > 16
 > > that week. Those were approved under FMLA. I called matrix,
 > > employee had to fill in dates of 13,14, I could
 > not
 > > fill in, dates were reded out, therefore I could not
 > check
 > > in on app.
 > >
 > > *11-19,20. FMLA denied. I was also out 11-21,22,33
 > that
 > > week that day was approved under FMLA.
 > > *11-25 was approved, however, that was not a scheduled
 > work
 > > day for me.
 > > *11-27 FMLA denied. 11-26, 28, 29, 30 was approved
 > under
 > > FMLA.
 > > *12-3,4,5 were FMLA denied. 12-6,7 were approved
 > UNDER
 > > FMLA.. I called Matrix, the 3,4,5 were reded out. Employee would
 > > check me in.
 > >
 > > On 12-10, I called Matrix, due to the app would not
 > allow me
 > > to check in. All blocks were in red. I was told
 > their
 > > system was down. I called back a few more times
 > without
 > > any resolve. I was never able to speak to my case
 > worker
 > > once, during the 3 months. Had to deal with who ever answered
 > > phone.
 > >
 > > As enclosed are Dr.'s notes, and proof I was on FMLA.
 >
 > > I am in question why I was approved for some dates, yet
 > not
 > > others. I told Wyndham HR, that I would take the full
 > 12
 > > weeks. HR explained I could take the 12 weeks at one
 > time,
 > > or break it up, without having to get a Dr. Note every
 > time
 > > I am out for the same illness. I also question why
 > they
 > > waited 21 days to inform me.
 > >
 > > I believe they are using this as and excuse, this is
 > why
 > > some days I was approved on FMLA and some days I was
 > not.

> > I believe I was terminated because I approached HR
 > about the
 > > treatment rendered by the managers. I asked to be
 > transfered
 > > to another site, but was denied with no reason. The
 > next
 > > day, managers announced to the sales floor, that i told
 > on
 > > them, and was untrustworthy. I was cursed on a daily
 > basis
 > > by the management team I was even told on several
 > occasions
 > > I need to quit.. I 100% had a clean record with
 > Wyndham
 > > never late, and was in the top 15% of the sales floor
 > for 3
 > > years that I was there. When the new director came in
 > 2015,
 > > he behind closed doors, with another sales rep,
 > and
 > > manager, insisted that i pay \$1,300 for some clients vacation. I
 > > refused because it was nothing to do with
 > me,
 > > or anything I did wrong. They harassed me for two weeks
 > on a
 > > constant basis, even calling me several times during
 > my
 > > days off. I finally told them I would talk to an
 > attorney
 > > about this matter. After this situation, was when
 > they
 > > started trying to squeeze me out by telling me I need
 > to
 > > quit, cursing me several times a day, and they did
 > not
 > > need me. I was also told to never ask for any managers
 > help
 > > because they wanted me to quit. I was told for 2 months
 > to
 > > go sit on the break room all day. And then a manger
 > would
 > > announce "only losers sit in break room". Wyndhams
 > sales
 > > floor is,100% commission, so this severely affected my
 > pay.
 > > I went to HR again, and expressed that I was in fear of
 > a
 > > certain manager. This manager hit a female co-worker
 > in
 > > the face with his fist. He called me in a hallway,
 > and
 > > treated to fire me, if I ever went to HR about

> him. I was
> > also forced to work near another manger who hit a sales
> rep.
> > at work. I held on, enduring this abuse, believing HR
> was
> > helping me. Due to the stress they put me through,
> is
> > why my disease was flared up and my doctor insisted me
> to
> > take medical leave.
> > I believe this is why Wyndham's reply was that I
> quit.
> > They did not inform me for 21 days. I was told by
> Wyndham
> > employees that they were telling everyone the first
> week of
> > Dec. That I quit.
> > I have endured enough emotional distress from
> Wyndham.
> > Have not had a pay check for months. I started this process through
> > unemployment in Dec,
> and am
> > now broke. I received am eviction notice today.
> >
> > Thank you, Cindi Broome
> > 843-450-7626