

From: CIO Service Center <ciohelpdesk@cio.sc.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 7/31/2014 12:00:38 PM
Subject: Incident 777921 [SCEIS.Password Reset/IDM]

Incident 777921 Initial Notification

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Summary

: The affected user is requesting their MYSC password ...

Description

: The affected user is requesting their MYSC password reset, their info has been Verified in ECC, the user was assisted with CHANGE password instructions for MYSC.

Affected End User Affected End User Phone # Affected End user Agency Affected End User Email	Incident Area	St
Veldran, Katherine 803-767-7583 Governor, Office of the KatherineVeldran@gov.sc.gov	SCEIS.Password Reset/IDM	Op

Reported By	Assignee	Group
BUSHNELL, VERONICA	BUSHNELL, VERONICA	SCEIS Service Desk

Severity	Urgency	Impact
	4-SCEIS	4-SCEIS

Incident Description

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