

From: CIO Service Center <ciohelpdesk@cio.sc.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 7/31/2014 12:00:38 PM
Subject: Incident 777921 [SCEIS.Password Reset/IDM]

Incident 777921 Initial Notification

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Summary

: The affected user is requesting their MYSC password ...

Description

: The affected user is requesting their MYSC password reset, their info has been Verified in ECC, the user was assisted with CHANGE password instructions for MYSC.

Affected End User	Incident Area	St
Affected End User Phone #		
Affected End user Agency		
Affected End User Email		
Veldran, Katherine		
803-767-7583		
Governor, Office of the	SCEIS.Password Reset/IDM	Of
KatherineVeldran@gov.sc.gov		

Reported By	Assignee	Group
BUSHNELL, VERONICA	BUSHNELL, VERONICA	SCEIS Service Desk
Severity	Urgency	Impact
	4-SCEIS	4-SCEIS

Incident Description

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