

KAREN OLIVER

PROFESSIONAL EXPERIENCE

SENIOR DIRECTOR OF COMMUNITY RESOURCES

United Way of the Midlands, Columbia, SC

2004- Present

Management/Administration

- Supervise Volunteer Center
- Manage agency relations with nonprofit partners

Evaluation

- Organize and implement evaluation processes to track impact and results of United Way-supported programs
- Served as external evaluator for federally funded (5-year) program serving chronically homeless people with severe and persistent mental illness or dual diagnosis (2005-2010)

Training and Technical Assistance

- Provide outcomes measurement and logic model development training to United Way partner agencies and other organizations as requested.
- Provide technical assistance to agencies in the areas of program evaluation and standards of organizational practice.

TECHNICAL ASSISTANCE LIAISON

South Carolina First Steps, Columbia, SC

2000- 2004

Evaluation

- Organized and implemented internal evaluation processes including data collection, program monitoring, and integration of evaluation activities into daily operations.
- Provided staff support and local project management for external evaluation of First Steps initiative by Child Trends, Inc.

Technical Assistance

- Provided consultation and support to county First Steps boards in the areas of model programs, conducting needs and resources assessments, strategic planning, and evaluation.
- Ensured compliance with First Steps enabling legislation.

DIRECTOR, COMMUNITY SERVICES

Family Service Center, Inc., Columbia, SC

1998-

2000

Management/Administration

- Directed Family Life Education; Traveler's Aid; and Asian Outreach Project programs

Training and Facilitation

- Facilitated workplace and community education- approx. 50 workshops per year
- Implemented community-based parenting education programs

ADVENTURE THERAPIST

Adventure Challenge, Columbia, SC

1997-1998

Used wilderness setting(s) to deliver experiential education and therapy to adjudicated youth. Used solution-focused and cognitive restructuring principles.

DIRECTOR, COLUMBIA COMMISSION ON CHILDREN AND YOUTH

City of Columbia, Columbia, SC

1994-1997

Management/Administration

Organized and implemented YouthWork Internship Program. Project supported by pledges made through municipal water billing system. Developed grant guidelines, managed grantee contracts and reporting

COORDINATOR Columbia Awareness Team, Columbia, SC	1991-1994
EDUCATION SPECIALIST Youth Alternatives, Portland, ME	1988-1991
ASSISTANT MANAGER, Al's Diner, Portland, ME	1987-1988
TEACHER, Riley Country Day School, Glen Cove, ME	1985-1986

SELECT PRESENTATIONS/PRODUCTIONS/PUBLICATIONS

Co- Presenter: ***Organizational RX: Band Aid or Major Surgery?*** South Carolina Association of Nonprofit Organizations Annual Conference, February 2010.

Presentation: ***Operational Planning and Evaluation.*** South Carolina Association of Nonprofit Organizations, January 2009

Training Module Development: ***Operational Planning and Evaluation.*** For *Guiding Principles and Best Practices for South Carolina Nonprofits* South Carolina Association of Nonprofit Organizations, 2008.

Presentation: ***Building Capacity from the Inside Out: Making Evaluation Integral in Social Service Programs.*** Family Service Center Lunch and Learn Series, May 2004.

Co- Presenter. ***Preparing Children for School: The First Gateway to School and Community Collaboration.*** National Rural Education Association Convention, Charleston, SC October, 2000.

EDUCATION

- MSW, University of South Carolina
- Teacher certification, middle and high school social studies
University of New England and University of Maine system
- B.A., Trinity College, Hartford, CT.

COMMUNITY INTERESTS AND ACTIVITIES

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|---|------------------------|
| • Tutor, Midlands Reading Consortium | 2006- Present |
| • Richland County Homeless Count | 2007; 2009, 2011, 2013 |
| • United Way of the Midlands, volunteer evaluator | 2001-2004 |