

Health Insurance Contact Information

Agency	Question Description	Contact
Health Insurance Marketplace	How do I enroll on the Health Insurance Marketplace?	healthcare.gov 1-800-318-2596 TTY: 1-855-889-4325
	What is my subsidy? Cost-sharing? Tax credit?	healthcare.gov 1-800-318-2596 TTY: 1-855-889-4325
	Who can help me locally with my Exchange application?	healthcare.gov localhelp.healthcare.gov 1-800-318-2596 TTY: 1-855-889-4325 The Marketplace maintains the list of approved of personnel in each county who can assist.
	Am I exempt from the individual mandate?	healthcare.gov 1-800-318-2596 TTY: 1-855-889-4325
Medicare	Am I eligible for Medicare?	medicare.gov 1-800-999-1118
Tricare	What are my Tricare benefits?	tricare.mil 1-800-444-5445
Blue Choice	I have a plan through the Health Insurance Marketplace and want to contact my insurance company directly.	bluechoicesc.com 1-800-868-2528
BlueCross BlueShield		southcarolinablues.com Health Claims: 1- 888-410-2227 Dental Claims: 1-800-222-7156
Consumer's Choice		cchpsc.org 1-888-537-0055
Coventry		coventryhealthcare.com 1-866-667-3059
Healthy Connections (Medicaid)		Healthy Connections Online Application (apply.scdhhs.gov) password reset, application support
SC Department of Health and Human Services	Am I eligible for Medicaid?	scdhhs.gov 1-888-549-0820
	I've been denied Medicaid coverage.	scdhhs.gov 1-888-549-0820
	I would like to appeal my Medicaid eligibility decision.	scdhhs.gov 1-888-549-0820
	Who can help me locally with my Healthy Connections (Medicaid) application?	scdhhs.gov 1-888-549-0820 List of SMWs or TBB-SC Premier Sites can be given.
SC Department of Insurance	What companies are licensed to sell insurance in SC?	doi.sc.gov 1-800-768-3467
	How do I file a complaint against ABC Insurance Company?	doi.sc.gov 1-800-768-3467
	Questions regarding Agents/Producers and Brokers	doi.sc.gov 1-800-768-3467
	What plans are available in SC?	doi.sc.gov 1-800-768-3467
	I want to work with an agent/producer/broker.	doi.sc.gov 1-800-768-3467 The DOI can provide a list of licensed producers by zip code.