

From: Card, Rachel
To: DebbieBarthe@scsenate.gov <DebbieBarthe@scsenate.gov>
CC: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 10/25/2013 2:34:33 PM
Subject: RE: State-Provided Identity Protection Service with CSID Now Open For Enrollment

Hi Debbie,

Katherine asked me to follow-up with you regarding your question. Please find the answer below.

So does protection start from when folks sign up, but they have the entire year from oct 2013 to oct 2014 to sign up?

Yes. The CSID enrollment deadline is October 1, 2014. CSID's identity protection services will end October 31, 2014 unless the State chooses to renew the contract.

Examples:

An eligible person who enrolls on October 24, 2013 will have coverage until October 31, 2014.

An eligible person who enrolls after October 24, 2013 will have coverage until October 31, 2014.

An eligible person who enrolls on October 1, 2014 (enrollment deadline) will have coverage until October 31, 2014.

Let me know if you have any additional questions.

Thanks,
Rachel

Rachel Card
Office of Governor Nikki R. Haley
o. 803.734.0086 | m. 803.587.0286

From: Veldran, Katherine
Sent: Thursday, October 24, 2013 2:33 PM
To: Card, Rachel
Subject: Fw: State-Provided Identity Protection Service with CSID Now Open For Enrollment

From: Debbie Barthe [<mailto:DebbieBarthe@scsenate.gov>]
Sent: Thursday, October 24, 2013 02:05 PM
To: Veldran, Katherine
Subject: RE: State-Provided Identity Protection Service with CSID Now Open For Enrollment

The State of South Carolina has partnered with CSID to provide eligible South Carolina taxpayers and businesses up to one year of CSID Identity Protection services for free beginning October 24, 2013. The deadline for enrollment is October 1, 2014.

So does protection start from when folks sign up, but they have the entire year from oct 2013 to oct 2014 to sign up?

From: Veldran, Katherine [<mailto:KatherineVeldran@gov.sc.gov>]
Sent: Thursday, October 24, 2013 1:59 PM
To: Veldran, Katherine

Subject: State-Provided Identity Protection Service with CSID Now Open For Enrollment

Please reference the attachments and the email below.

Thank you,
Katherine

Katherine F. Veldran
Director of Legislative Affairs | Office of Governor Nikki Haley
O: 803-734-5124 | C: 803-767-7583
KatherineVeldran@gov.sc.gov

From: Card, Rachel
Sent: Thursday, October 24, 2013 10:01 AM
To: Card, Rachel
Subject: State-Provided Identity Protection Service with CSID Now Open For Enrollment

Good morning,

Please find the following CSID/SCDOR resources attached to this email:

1. CSID/SCDOR Flyer Fact Sheet to be distributed, displayed and linked where appropriate.
2. CSID/SCDOR FAQs to be displayed, linked and referenced where appropriate.
3. CSID/SCDOR Message with character length options – to be included in emails, inserts, etc. where appropriate.

Also, the SCDOR news release on CSID Identity Protection service enrollment is below.

Please let me know if you have any questions.

Thanks,
Rachel

Rachel Card
Office of Governor Nikki R. Haley
o. 803.734.0086 | m. 803.587.0286

NEWS RELEASE

South Carolina Department of Revenue
FOR IMMEDIATE RELEASE

State-Provided Identity Protection Service with CSID Now Open For Enrollment

Enroll at SCIDprotection.com or by calling 855-880-2743

Columbia, SC (October 24, 2013) --- Starting today, South Carolina taxpayers impacted by last year's security breach at the SC Department of Revenue are able to enroll for up to one year of identity and credit protection coverage with CSID by visiting www.scidprotection.com or by calling 855-880-2743. Enrollment will remain open until October 1, 2014.

"Eligible individuals are encouraged to enroll with this state-provided service to take advantage of the

comprehensive array of identity and credit protections provided. CSID has a dedicated team working to ensure an overall successful enrollment process for the taxpayers of South Carolina," said Department of Revenue Director Bill Blume.

South Carolina taxpayers, their dependents, and businesses who filed an electronic South Carolina tax return between 1998 and 2012 may be eligible for this coverage and are encouraged to enroll with CSID at www.scidprotection.com or by contacting CSID's South Carolina Identity Protection Hotline at 855-880-2743, open 24-hours a day, seven days a week.

For more information, contact:

CSID
www.scidprotection.com
855-880-2743

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