



## American Association of Motor Vehicle Administrators

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### MEMO

**TO:** Chief Motor Vehicle Officials  
Chief Law Enforcement Officials  
Chief Driver License Administrators  
REAL ID Steering Committee  
AAMVA Board of Directors

**FROM:** Neil D. Schuster, President & CEO

A handwritten signature in black ink, appearing to read "Neil D. Schuster".

**DATE:** Wednesday, October 10, 2007

**RE:** **NDR System Slowdowns**

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The National Driver Register (NDR) experienced some system slowdowns yesterday with the Problem Driver Pointer System (PDPS). AAMVA staff is actively working with NDR's technical staff to understand which remediation process is being put in place by NDR's vendor. It is important to know that yesterday's PDPS system slowdowns as well as the ones that occurred on October 3rd and October 4th and in September and August are not related to any AAMVA systems. The PDPS system is owned and managed by NDR and the slowdowns have been identified as a resource issue on NDR's system.

Please direct any inquiry on this issue to Philippe Guiot at (703) 908-8289 or [pguiot@aamva.org](mailto:pguiot@aamva.org).

Thank you.

NDS/sfb