

From: Mayer, Doug  
To: Veldran, Katherine <KatherineVeldran@gov.sc.gov>  
Pitts, Ted <TedPitts@gov.sc.gov>  
Date: 10/25/2013 1:39:56 PM  
Subject: FW: Can you ask the Governor?

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FYI.

-----Original Message-----

From: Smith, Tim [mailto:tcsmith@greenvillenews.com]  
Sent: Friday, October 25, 2013 1:23 PM  
To: Mayer, Doug  
Subject: FW: Can you ask the Governor?  
Importance: High

Doug,

Just got this note below. Perhaps some misunderstanding? I'm assuming that CSID is only taking those who filed electronically, but not limiting coverage to just those who filed last year.

Tim  
Dear Editors,

I just attempted to get an answer from the Governor's Office on why the roll out of the CSID credit and identity protection is limited to only those who filed their returns electronically last year.

Perhaps you or your affiliates can come up with a rationale and publish it for the state residents whose credit was jeopardized by the state's poor controls.

Dear Governor,

I don't know if you are aware, but the new contract with CSID for South Carolina state-provided credit and identity protection to replace that covered by Experian may cause your office some embarrassment.

I tried to enroll on-line and was not able to do so despite my having paid state taxes during 1998-2012.

I then re-read carefully the website home page.

It specifically states that SC will provide protection for those who filed "an electronic South Carolina tax return."

I called the number provided (855) 880-2743 and was told by the csid agent that the coverage, unlike Experian's, is limited to those who filed their SC returns electronically LAST YEAR.

Am I to assume that the personal identity information that the state of SC lost control of was only

contained in last year's electronically filed tax return?

If so, why was Experian providing coverage for those of us who filed tax returns from 1998 - 2012 regardless of filing method?

So those of us who mailed in our returns because of filing requirements are no longer being protected.

Surely this was not your intent, was it?

Thank you for all you do.

Sincerely,

Dr. J. Pinner